

# THE EFFECT OF MACROECONOMIC UNCERTAINTY ON FIRM DECISIONS

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*Abstract:* Using a new survey of firms in New Zealand, we document how exogenous variation in the macroeconomic uncertainty perceived by firms affects their economic decisions. We use randomized information treatments that provide different types of information about the first and/or second moments of future economic growth to generate exogenous changes in the perceived macroeconomic uncertainty of some firms. The effects on their decisions relative to their initial plans as well as relative to an untreated control group are measured in a follow-up survey six months later. We find that as firms become more uncertain, they reduce their prices, employment, and investment, their sales decline, and they become less likely to invest in new technologies or open new facilities. These ex-post effects of uncertainty are similar to how firms say they would respond to higher uncertainty when asked hypothetical questions.

JEL: E3, E4, E5

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# 1    **1    Introduction**

2    The source of business cycle fluctuations has long stymied macroeconomists. Following a  
3    sequence of papers contradicting the notion that negative productivity shocks were the source of  
4    recessions (most prominently Gali 1999 and Basu, Fernald and Kimball 2000), macroeconomists  
5    turned to other possible explanations for business cycles including news shocks (Beaudry and  
6    Portier 2006), investment-specific shocks (Fisher 2006), and confidence shocks (Angeletos,  
7    Collard and Dellas 2020) among others. One of the most promising ideas emanated from Bloom  
8    (2009), when he proposed that uncertainty, a second moment, could be another candidate  
9    explanation for business cycles. Unlike most of the competing explanations, the uncertainty  
10    hypothesis could identify specific recognizable episodes (e.g., Black Monday) as “shocks” that  
11    seemed a priori exogenous to the aggregate economy. Consistent with this explanation, we provide  
12    new causal evidence that changes in uncertainty have clear effects on firm decisions.

13        Following Bloom (2009), a large literature set out to systematically measure uncertainty at  
14    the aggregate level (e.g., Jurado et al. 2015), in financial markets (e.g., Caldara et al. 2016), at the  
15    level of individual firms (e.g., Bachmann et al. 2013, Altig et al. 2022, Bloom et al. 2020, Handley  
16    and Li 2020) as well as uncertainty from specific sources (e.g., policy uncertainty in Baker, Bloom  
17    and Davis 2016). Many of these papers also tried to assess how exogenous variation in uncertainty  
18    affects aggregate economic outcomes, but as emphasized in Bloom (2014), the very high  
19    correlation between the first and second moments makes the identification of exogenous changes  
20    in uncertainty using standard time-series timing restrictions a difficult challenge.

21        A more recent literature has begun to tackle this identification issue by trying to more  
22    explicitly isolate exogenous variation in uncertainty to determine how this uncertainty affects  
23    outcomes. Bloom et al. (2019), for example, argue that Brexit was primarily an uncertainty shock so  
24    that this policy experiment can inform us about the economic consequences of higher uncertainty.  
25    Baker et al. (2020) instead use a large number of natural disasters, terrorist attacks and political shocks  
26    across countries as instruments that generate different relative changes in first and second moments  
27    to show that higher uncertainty reduces growth. Alfaro et al. (2021) exploit industries’ differential  
28    exposure to first moment shocks (e.g. effects of oil prices on mining vs airlines) with their similar  
29    exposure to second moment shocks to identify the effects of exogenous variation in uncertainty on  
30    U.S. publicly-held firms’ investment, employment, sales and balance sheet positions. Coibion et al.  
31    (2021a) apply information treatments about first and second moments of macroeconomic growth

1 forecasts to randomly selected survey participants in the Euro area to assess how exogenous variation  
2 in macroeconomic uncertainty affects ex-post household spending decisions.

3         Following in this spirit, we propose a new way to identify exogenous variation in firm-  
4 level uncertainty by implementing a randomized control trial (RCT) in a survey of firms in New  
5 Zealand. In this survey, randomly selected groups of firms were provided with different pieces of  
6 information about the aggregate economic outlook (or no information at all). These different  
7 information treatments, which include either average GDP forecasts of professional forecasters  
8 and/or the difference between optimistic and pessimistic forecasts of professionals, lead to  
9 different *relative* changes in firms' first and second moment expectations about future aggregate  
10 growth, thereby providing a powerful way to quantify the effects of uncertainty (net of first  
11 moments) on firms' decisions. We find that while first moment beliefs have very small effects on  
12 actions, exogenous changes in firms' macroeconomic *uncertainty* affect firms' beliefs and  
13 decisions statistically and economically significantly along a number of different dimensions.

14         Firms' decisions and expectations are measured using two separate surveys. The first  
15 survey, run between June and August of 2021, focused on measuring what firms were planning to  
16 do over the next six months in terms of employment, investment, wages and prices among others,  
17 measuring their aggregate expectations, and implementing the information treatment. The second  
18 survey, run six months later between November of 2021 and January of 2022, primarily asked  
19 firms to report what actions they had taken over the previous six months in terms of the same  
20 variables as measured in the first wave as well as some additional dimensions, and also measured  
21 their macroeconomic and microeconomic expectations again. Jointly, these survey waves provide  
22 us with a clear set of outcome variables that can be used to determine which channels matter in  
23 terms of how firms respond to changes in uncertainty.

24         We find clear *causal* evidence that exogenous changes in uncertainty affect firms'  
25 economic choices. Higher macroeconomic uncertainty on the part of firms leads them to reduce  
26 their prices, employment and investment over the next six months relative to their prior plans.  
27 These effects are economically large: the average effect from our information treatments moved  
28 firms from being "extremely uncertain" to "quite uncertain" on average which led them to raise  
29 prices by 0.5% and increase employment by 2.5% over six months relative to their prior plans.  
30 Changes in uncertainty affect other decisions and outcomes as well. With higher uncertainty, firms  
31 experience a decline in sales but increase their advertising. They report that information about the

1 aggregate economy becomes more valuable to them, both in absolute terms as well as relative to  
2 information about their industry. We also find that firms with higher uncertainty are less likely to  
3 invest in new technologies or develop new facilities. The effect on wages, however, is effectively  
4 zero. Higher uncertainty also does not make firms more or less likely to develop new products.

5         These results are broadly in line with how firms report they would respond to a *hypothetical*  
6 change in their uncertainty. On average, firms report that higher uncertainty would tend to make  
7 them more likely to lower prices, employment and investment, experience lower sales, but increase  
8 their advertising, consistent with the results of the RCT. They also report that they would be less  
9 likely to invest in new technologies or develop new facilities, again consistent with the RCT. A  
10 smaller fraction report that they would reduce wages and be less likely to develop new products,  
11 results which we could not statistically confirm or reject in the RCT. These results suggest that  
12 hypothetical questions can provide a useful alternative to RCTs to assess how agents would  
13 respond to different scenarios, consistent with Mei and Stantcheva (2022). Another advantage of  
14 these hypotheticals is that they can provide answers for additional margins of adjustment that are  
15 not easily observed in surveys. For example, firms in New Zealand report that higher uncertainty  
16 would make them less likely to seek out new export markets (we do not have enough variation  
17 along this margin in our survey to quantify this margin), as well as less likely to seek out new loans  
18 but more likely to hold cash, precautionary financial mechanisms that we did not otherwise ask  
19 firms about for the RCT due to space constraints.

20         Jointly, these results provide new evidence on how uncertainty affects firm decisions. But  
21 what do they mean about the specific types of uncertainty that matter? Previous work measuring  
22 uncertainty at the firm level has focused primarily on microeconomic uncertainty, e.g. uncertainty  
23 about future sales growth of the firm. Our survey measures both micro and macro uncertainty, and  
24 as one might expect they are generally quite strongly correlated. However, our information  
25 treatments lead to large changes in firms' macroeconomic uncertainty but only small changes in  
26 microeconomic uncertainty. Furthermore, when we control for these changes in firms' beliefs  
27 about their own future sales, both in terms of means and uncertainty, our results on the effects of  
28 macroeconomic uncertainty on firms' decisions are unchanged. This indicates that firms'  
29 perceptions about the future macroeconomic outlook matter above and beyond the implications  
30 for their own future sales. We interpret this as suggesting that when measuring firm-level  
31 uncertainty, it is important to not just capture firms' uncertainty about their outlook over their own

1 immediate sales but also to capture uncertainty about broader economic conditions and policies,  
2 as emphasized in Baker et al. (2016) and Alfaro et al. (2021). This interpretation can also help  
3 explain why some aggregate uncertainty shocks like Brexit can have broad contractionary effects  
4 on many firms, even when they are not directly exposed to trade with the EU (Bloom et al. 2019).

5         Prior work in the uncertainty literature has long emphasized the importance of firms'  
6 decision-making under uncertainty (e.g., Guiso and Parigi 1999, Bloom et al. 2007, Baker et al.  
7 2016, Gulen and Ion 2016). One of our contributions relative to these papers is to provide more  
8 direct identification of the causal effects of aggregate uncertainty on firms' decisions by relying  
9 on information treatments that are randomly allocated across firms. But in finding that higher  
10 uncertainty leads firms to reduce employment and investment, our results are in line with much of  
11 this prior evidence. After instrumenting by industry exposure to changes in the volatility of oil  
12 prices, exchange rates and policy uncertainty, Alfaro et al. (2021) similarly find that firms who  
13 experience higher stock market volatility, either implied or realized, tend to reduce their  
14 investment and employment, although we estimate much larger effects on decisions than Alfaro et  
15 al. (2021). A second contribution relative to this existing work is that we are able to assess the  
16 effects of uncertainty on many additional margins of adjustment, such as prices, advertising, and  
17 opening of new facilities or product lines as well as how much firms value information. The fact  
18 that uncertainty affects firms along a wide range of new dimensions suggests that there is a need  
19 for theoretical models of firm-level uncertainty to expand the scope of decisions that are included.  
20 Our third contribution is to identify the effect of uncertainty without changing ex-post volatility,  
21 whereas most empirical work identifies their joint effect (e.g. Bachmann et al. 2019). Aruoba et  
22 al. (2022) similarly are able to isolate the uncertainty effect using riots in Chile.

23         Our use of RCT methods to study a macroeconomic question is part of a growing literature.  
24 Early work in this spirit by Armantier et al. (2016) and Cavallo et al. (2017) studied how  
25 information about inflation affected households' inflation expectations. Subsequent work by  
26 Coibion et al. (2022) and Coibion et al. (2019) showed how to extend this strategy to characterize  
27 the effect of inflation expectations on household spending. RCT methods were also used by  
28 Coibion et al. (2018) to study how firms' inflation expectations affect their subsequent pricing,  
29 investment and employment decisions. In the uncertainty literature, however, the use of RCTs is  
30 much less common. The closest paper to ours in that context is Coibion et al. (2021a), who apply  
31 a similar set of information treatments as ours to households in an ECB survey to study the effect

1 of uncertainty on household spending. Roth and Wohlfart (2020) use information treatments about  
2 the economic outlook to study how households' expectations about future growth affect their  
3 consumption plans. We expand on this earlier body of work by bringing this RCT methodology to  
4 *firm-level* decision-making under uncertainty. This is a key innovation because RCTs on firms are  
5 difficult to implement on firms in advanced economies and require significant resources (see  
6 Candia et al. 2022 for a discussion of challenges).

## 7 **2. Data and Survey Design**

8 We ran two new waves of a survey of firms in New Zealand, similar in structure and design to  
9 previous surveys described in Coibion et al. (2018) and Coibion et al. (2021b). The first wave of  
10 the survey, implemented between June and October of 2021, included approximately 4,000 firms  
11 that are broadly representative of the New Zealand economy in terms of sectors and employment  
12 coverage by firm size, although agriculture, energy, mining, and community and public  
13 administration services were excluded. The second wave of the survey was conducted between  
14 November 2021 and February 2022 and included approximately 2000 firms. We conducted the  
15 survey through Auckland Field Research Consulting Limited (AFRCL), which is a private limited  
16 company specializing in conducting firm-level surveys.

17 The population of firms in the survey is around 25,000 and their basic details were supplied  
18 by AFRCL.<sup>1</sup> Following the Australia and New Zealand Standard Industrial Classification 2006  
19 (ANZSIC06), firms were classified into two broad industries: manufacturing and services. The  
20 latter included firms from sectors such as professional and financial services, trade, construction,  
21 communication and transportation. Firms included in the survey employ at least six workers.  
22 Around 60 percent of the population in the survey are firms from the manufacturing and the  
23 professional and financial services sector. All the firms from these two sectors were included in  
24 the population. The remaining 40 percent of the firms in the population were randomly selected  
25 from other sectors such as construction, trade, and transportation.<sup>2</sup> Within each sector, firms are  
26 classified as small (6-19 employees), medium (20-49 employees) and large (50 or more  
27 employees). Appendix B Tables B.1-7 provides the details of the population of firms included in  
28 the survey as well as the general population of firms in New Zealand.

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<sup>1</sup> AFRCL has compiled a comprehensive database of private firms in New Zealand.

<sup>2</sup> The other sectors included all firms that employ at least 20 workers and the balance of firms was randomly selected.

1 We invited firms in the population to participate in the survey. The respondents of the survey  
2 were firm managers, CEOs, or directors. As recruitment of survey participants is a challenging task,  
3 we hired independent recruitment specialists who were able to facilitate the recruitment process and  
4 help increase the response rate. In the first stage, the recruitment of participants was done by phone.  
5 Those who consented to participate in the survey were then sent an email including the survey  
6 questionnaire and information sheet. In the second stage, an appointment was made with the  
7 manager, CEO, or director to participate in a phone survey. Most of the survey was conducted from  
8 a call center in Auckland where temporary research assistants were hired to interview the firm  
9 managers. The research assistants recorded the responses by hand in the first instance and then  
10 recorded them later into a spreadsheet. The phone conversations between the research assistant and  
11 the respondent were electronically recorded and were deleted later upon verification. We received  
12 a 16% response rate in the first wave; see Appendix B Tables B.3-6 for details on response rates.

13 The second wave of the survey was a follow-up to firms that participated in the first wave.  
14 In terms of timing, firms participated in the follow-up survey approximately five or six months  
15 after the first wave. The response rate for the follow-up survey was around 49 percent. There is  
16 little predictability in terms of observable characteristics for which firms chose to participate or  
17 not in the second wave, as shown in Appendix Table 1-2. The follow-up survey gave respondents  
18 a monetary incentive of \$30 worth of dinner or an entertainment voucher.

19 The quality of the survey data is reasonably high. We verified our survey data against  
20 publicly available online information, as in Coibion, Gorodnichenko and Kumar (2018) and  
21 Coibion et al. (2021b). First, we verified the manager's response about the age of the firm. To do  
22 this, we used the Companies Office register. For firms that do not appear on the Companies  
23 register, we investigated their year of establishment via their webpage. We find that the reported  
24 age in the survey matches exactly with the information available in the Companies Office or their  
25 webpage for 93 percent of the firms. Information about the firm age for the remaining 7 percent  
26 of the firms is not publicly available. Second, we verified the manager's response on whether the  
27 firm exports or not. This verification was done through the firm's webpage. For 92 percent of the  
28 firms that indicated they export, this information could be confirmed on their webpage. Third, the  
29 survey asked respondents to identify the main product of the firm. On this front, around 97 percent  
30 of the survey responses on the main product were consistent with the information available on the  
31 firm's webpage, that is, the main product is listed as the featured product on their webpage. Fourth,

1 we asked respondents to reveal the number of shareholders in the firm. To this end, 94 percent of  
2 the responses match exactly with the shareholding information available in Companies office. We  
3 were unable to verify the shareholding information for the remaining 6 percent of firms. Fifth, we  
4 asked respondents to tell us whether the firm is owned locally or overseas. For almost all of them,  
5 the firm ownership information is available online and matches their responses. Lastly, the survey  
6 asked respondents to indicate whether the firm invests in advertising or not. For around 83 percent  
7 of firms, we find their advertisements are available online. We expect that the remaining 17  
8 percent of firms engage in advertising that is not through online sources. These assessments  
9 suggest that the overall quality of data is quite high.

10 We present some characteristics of firms and individual respondents in Table 1. Managers  
11 tended to be males (67%) and have extensive experience in both their firm (average tenure of 10  
12 years) and their industry (average tenure in the industry of 27 years). Most managers/CEOs were  
13 college-educated or above (>50%), although 30% had only attended some college and 15% had only  
14 a high school diploma. The average firm in our sample was 25 years old with 31 employees, although  
15 the dispersion in both statistics is large. The largest firm in our sample had 2,300 employees.  
16 Managers reported that their firm faces 11 competitors on average, with most being focused  
17 exclusively on the New Zealand market (less than 5% of firms reported doing any exporting). Almost  
18 70% of firms engaged in some advertising and 35% of firms reported investing in R&D.

19 From the point of view of measuring the effects of uncertainty on firm decisions, our  
20 survey has three crucial dimensions. First, one must measure the prior beliefs of firms about both  
21 their own future actions as well as their initial perceived levels of uncertainty. Second, one must  
22 implement randomized information treatments to generate exogenous variation in beliefs. Third,  
23 one must then be able to measure changes in beliefs (if any) from the treatments as well as the ex-  
24 post decisions of firms. We describe each of these steps in turn.

## 25 **2.1 Measuring Prior Beliefs and Plans**

26 The first wave of the survey aimed to measure the prior beliefs and plans of firms. Most of the  
27 firm-specific plans were measured as point forecasts. For example, firms were asked to provide  
28 specific values for their planned changes in prices, wages, employment and investment over the  
29 next 6 months as follows:

30 *Over the next 6 months, by how much (in % changes relative to current levels) do you*  
31 *anticipate to change:*

- 1           a) *The price of your main product:*                   ..... %
- 2           b) *Total employment at your firm:*                   ..... %
- 3           c) *Capital stock at your firm:*                   ..... %
- 4           d) *Average wages at your firm:*                   ..... %

5 Table 1 reports average predictions of firms about each of these plans. In the summer of 2021, the  
6 average reported price change over the next six months was just 0.4% while the average predicted  
7 wage growth was just 0.2%. Employment growth was expected at 0.5% over the next six months,  
8 and the capital stock was expected to grow by 0.1% on average. The median response to each  
9 question was zero, indicating that most firms were not planning to adjust either prices, wages,  
10 employment, or their capital stock at all. Firms were also asked about how they expected their  
11 margins to change over the same time period, but because of the need to define what notion of  
12 margin was meant, this question was framed somewhat differently:

13           *Now think of your percentage operating margin, i.e. the % by which your average price*  
14           *exceeds your average operating cost (the cost of material inputs if any plus labor costs but*  
15           *not overhead). By how many percentage points do you think this margin is likely to change*  
16           *over the next six months?*

- 17           *I expect my operating margin to increase by ..... % points over the six months.*
- 18           *I expect my operating margin to stay about the same over the next six months.*
- 19           *I expect my operating margin to decline by ..... % points over the next six months.*

20 Note that this formulation of the question explicitly avoids asking firms about the level of their  
21 margins (which they are often very reticent to reveal). While most firms reported that they did not  
22 expect their margins to change at all over the next six months, the standard deviation of responses  
23 was one percentage point, indicating that some firms were expecting non-trivial increases or  
24 decreases in their margins.

25           Some additional plans were measured solely using the extensive margin of adjustment, as  
26 per the following question:

27           *Over the next 6 months, do you plan to do any of the following:*

28 <i>Introduce any new major products or services</i>	<i>Yes</i>	<i>No</i>
29 <i>Expand to new export markets</i>	<i>Yes</i>	<i>No</i>
30 <i>Invest in major new technologies/equipment?</i>	<i>Yes</i>	<i>No</i>
31 <i>Open new production, retail, or office facilities</i>	<i>Yes</i>	<i>No</i>

32 Because these types of decisions are made infrequently, we focused only on the extensive margin  
33 of the decisions to conserve on survey space. As reported in Table 1, only 12% of firms reported  
34 that they were planning to introduce any new major products or services, 12% of firms reported  
35 that they were planning to invest in major new technologies and equipment, and 14% of firms

1 reported that they were planning to open new facilities. The fraction of firms reporting that they  
2 were planning to expand to new export markets was only 1%, consistent with the fact that almost  
3 all of the firms in the survey concentrate exclusively on the New Zealand market.

4 For some economic outcomes, firms were first asked about both whether they engage in this  
5 specific type of behavior, and if they responded in the affirmative, they were then asked for their  
6 plans over the next six months. For example, for advertising, the question posed to firms was:

7 *Do you invest in advertising? If so, by how much do you expect your monthly advertising*  
8 *budget to change over the next 6 months? (please provide a quantitative answer as a %*  
9 *change) Yes No [If Yes]: ..... %*

10  
11 As reported in Table 1, 68% of firms in our sample reported that they engage in any advertising.  
12 For these firms, the average expected change in their monthly advertising budget was 2.4% over  
13 the following six months. A similar question was asked for R&D, with 35% of firms reporting  
14 that they engaged in any R&D activities. Among those, the average expected change in R&D  
15 spending was 1.1%.

16 For expected sales growth, firms were asked to characterize a distribution of outcomes, so  
17 that we could measure both mean forecasts as well as their uncertainty about future sales, as done  
18 in many papers on firm-level uncertainty (e.g., Altig et al. 2022). In the first wave, this was done  
19 through the following questions:

20 *Now we'd like you to think about what you perceive as the highest and lowest possible*  
21 *annualized growth rate in sales for your firm over the next 6 months. What do you think*  
22 *the lowest and highest growth rates might be for this time period? (please provide an*  
23 *answer as % per year).*

24 *Lowest sales growth rate: ..... % per year*

25 *Highest sales growth rate: ..... % per year*

26  
27 *What is the probability that annualized growth rate of your sales exceeds [ (min+max)/2]*  
28 *% per year over the next six months? ..... %*

29  
30 This type of question has been used extensively in the literature to provide measures of both first  
31 and second moments under the assumption of a triangular distribution (e.g., Manski 2004). The  
32 average growth rate of firms reported is 1.8% over six months, with a standard deviation of almost  
33 2 percentage points (Table 1). We interpret answers to this question as providing us a measure of  
34 the microeconomic uncertainty faced by firms, since the variable is a firm-specific outcome. Note  
35 that unlike most of the other firm-level expectations collected, sales are not directly under the

1 control of the firm and reflect a combination of production decisions of the firm, their pricing and  
2 marketing decisions, and of course the demand for their products.

3 Because we are interested in measuring not just microeconomic but also macroeconomic  
4 uncertainty, we ask firms two additional questions using the same formulation but focusing on  
5 GDP growth as well as inflation. For example, the question for GDP is:

6 *Now we'd like you to think about what you perceive as the most pessimistic and most*  
7 *optimistic economic outlooks for New Zealand over the next 6 months. What do you think*  
8 *the lowest annualized GDP growth rate might be for this time period and what do you think*  
9 *the highest might be? (please provide an answer as % per year).*

10 *Lowest growth rate: ..... % per year*

11 *Highest growth rate: ..... % per year*

12

13 *You said that the lowest value is XXX and the highest value is YYY. The midpoint of this*  
14 *range is ZZZ=[(min+max)/2] % per year. What is the probability that the growth rate of*  
15 *the economy exceeds this midpoint at an annualized rate over the next six months?*

16 *..... %*

17

18 As reported in Table 1, firms were expecting an average annualized growth rate of GDP of 3.3%  
19 over the next six months, with an average variance in their implied distribution of 1.8. As we will  
20 see shortly, this average forecast was broadly in line with the forecasts of professionals at the time.  
21 However, there was pronounced disagreement in these forecasts across firms: the cross-sectional  
22 standard deviation of expected GDP growth is 1.5 percentage points, indicating that some firms  
23 were much more optimistic than others. There is also disagreement in terms of uncertainty: the  
24 cross-sectional standard deviation of uncertainty is 1.7, so some firms were much more confident  
25 in their forecasts than others. Inflation expectations display a similar pattern, albeit with a higher  
26 mean forecast of 4.6%, a feature consistent with other surveys of firms' inflation expectations.

27 In addition to these quantitative questions about their macroeconomic expectations, firms  
28 were asked a qualitative question about how uncertain they were in their macroeconomic outlook.

29 *How would you characterize the current macroeconomic outlook over the next 6-12 months*  
30 *in New Zealand?*

31 *a. Extremely uncertain*

32 *b. Quite uncertain*

33 *c. Somewhat uncertain*

34 *d. Not particularly uncertain*

35 *e. Not uncertain at all*

1 The modal firm responded that their outlook was “extremely uncertain”, with the range of answers  
2 going from “not uncertain at all” to “extremely uncertain.” We describe the properties of these  
3 different macroeconomic and microeconomic expectations in more detail in section 2.4.

4 Finally, the survey included a number of questions meant to provide more nuance on how  
5 informed managers were about economic conditions in the New Zealand economy, where they  
6 received their information and how valuable they perceived that information to be. For example,  
7 we asked managers how much they would be willing to pay per year to have access to a monthly  
8 magazine of professional forecasts (answer: nearly \$500 with a standard deviation of about \$250).  
9 We also asked them whether they participated in any professional associations and if so, how  
10 many, in what type of association (e.g. union, trade organization), how often they attended  
11 meetings (weekly, monthly, etc.), and whether they contributed information to this association.  
12 We asked them similar questions about how often they contributed information about economic  
13 trends and conditions to peers outside of professional organizations, as well as with customers or  
14 suppliers. A related question we posed them was how many times per month they spoke to a  
15 typical customer, supplier, or peer firm about economic trends. On average, firms reported  
16 numerous conversations with customers (12 per month), as well as fewer but still frequent talks  
17 with suppliers (6.4 per month) and peer firms (4.3 per month). We also asked firms to place a  
18 dollar value of the information they received about economic trends from professional  
19 organizations, peer firms, customers and suppliers jointly. The average response was nearly \$250  
20 per year, with a large standard deviation of \$176.

21 Finally, we tried to measure how firms valued information about aggregate conditions  
22 relative to information about their industry, both on average and at the margin. Firms were first  
23 asked the following question:

24 *Suppose you are looking ahead to 2022. You are choosing how to allocate the first \$100*  
25 *to acquire information. You can learn about economic conditions in your industry and/or*  
26 *the aggregate New Zealand economy. How much would you allocate to acquiring*  
27 *information about each? The total should sum to \$100.*

28 *Your industry:* ..... \$  
29 *New Zealand economy:* ..... \$  
30

31 On average, firms reported that they would allocate just over 25% to information about their  
32 industry and nearly 75% to the aggregate economy (with a standard deviation of about 20%). This  
33 indicates that overall, firms view information about the aggregate economy as very useful. They  
34 were then asked a follow-up question to assess the value of information at the margin:

1           *Suppose you buy a \$2 charity ticket and you enter into a draw to win a prize. If you win*  
2           *the ticket, you will be offered to choose one of the two prizes. Which prize will you choose*  
3           *from below (Please select one)?*

4           *a. Annual subscription to a national newspaper*

5           *b. Annual subscription to your industry magazine*  
6

7 Ninety percent of firms reported that they would pick a subscription to an industry magazine rather  
8 than a national newspaper (standard deviation of 30%). We interpret this as indicating that at the  
9 margin, firms are more interested in information about their sector.

## 10 **2.2 Information Treatments**

11 Following this initial set of questions in the first survey wave, firms were then allocated randomly  
12 to one of four groups. One group was not provided any information. This is the “control” group.  
13 Those firms instead immediately moved on to a set of follow-up questions described in section  
14 2.3. The other three groups were each provided with a piece of information about the  
15 macroeconomic outlook. These are the “treatment” groups. Appendix Table 2 verifies that we  
16 cannot predict which group firms were assigned to based on any observable characteristics.

17           The first treatment group was provided with the most recent set of professional forecasts  
18 for the growth rate of New Zealand from Consensus Economics. Specifically, they were told:

19           *“We are going to give you information from a group of leading experts about the economy.*  
20           *The average prediction among professional forecasters is that New Zealand’s GDP will*  
21           *grow 4% in 2021.”*

22 Note that this average forecast of professional forecasters is somewhat higher than the average  
23 forecast of firms but covers the entire year whereas firms were forecasting the annualized growth  
24 over the second half of 2021.

25           The second treatment group was also provided with information about the New Zealand  
26 economy. However, in this case, they were told about the dispersion in growth forecasts of  
27 professional forecasters. Specifically, they were told

28           *“We are going to give you information from a group of leading experts about the economy.*  
29           *These professional forecasters are quite uncertain about the outlook for the New Zealand*  
30           *economy. The difference between their optimistic forecast and pessimistic forecast is*  
31           *approximately 3.1 percentage points for the 2021 GDP growth rate.”*

32 Note that this treatment does not provide any explicit information about first moments and only  
33 describes the magnitude of the *difference* between the most optimistic forecaster and the most  
34 pessimistic forecaster. The treatment also does not explicitly provide information about the

1 uncertainty in professional forecasts but rather about the disagreement among professionals. This  
2 was a deliberate choice since traditional measures of uncertainty in macroeconomic forecasts such  
3 as the confidence interval around point forecasts are difficult to communicate to non-economists.  
4 The difference between optimistic and pessimistic forecasts, on the other hand, is more intelligible  
5 and, because it was presented shortly after firms were themselves asked to provide minimum and  
6 maximum values for GDP growth rates, it is immediately comparable to their own answers.

7 The third treatment group received information which was a combination of the  
8 information in the first two treatment groups. Specifically, they were told:

9 *We are going to give you information from a group of leading experts about the economy.*  
10 *The average prediction among professional forecasters is that New Zealand's GDP will*  
11 *grow 4% in 2021. They are quite uncertain about the economic outlook for the New*  
12 *Zealand economy. The difference between their optimistic forecast and pessimistic*  
13 *forecast is approximately 3.1 percentage points for the 2021 growth rate.*

14 This group, thus, received information about both the level of professional forecasts of New Zealand's  
15 economic growth as well as the amount of disagreement among professionals about the outlook.

16 Subsequently, all firms—including those in the control group—were asked an identical set  
17 of follow-up questions that conclude the first wave of the survey.

### 18 **2.3 Measuring Posterior Beliefs and Decisions**

19 To discern whether the information treatments have any effect on the first and second moments of  
20 firms' macroeconomic expectations, it is necessary to re-measure firms' beliefs after the treatment.  
21 We did so twice: first, immediately after providing the information treatment and second, in the  
22 follow-up wave six months later. This allows us to assess both the instantaneous effect of the  
23 treatment as well as the persistence of any treatment effect on macroeconomic expectations.

24 Because survey participants strongly dislike being asked the same question multiple times,  
25 we measured the posterior expectations of firms in the first survey wave using a different question  
26 formulation than that used to measure the prior expectations. First, we changed the horizon over  
27 which expectations are measured to the next 12 months, rather than 6. Second, we changed the  
28 way in which the distribution of beliefs is measured. Specifically, we followed the approach  
29 developed in Altig et al. (2022) of first asking respondents to define what they consider to be  
30 maximum, minimum, medium, medium-high and medium-low outcomes for a variable of interest,  
31 before then asking them to assign probabilities to each of their specified list of possible outcomes.  
32 For GDP growth, the exact formulation is then:

1           *What do you think the growth rate of the New Zealand economy will be over the next twelve*  
2           *months in each of the following scenarios:*

3 <i>Your most pessimistic outlook:</i>	<i>% per year</i>
4 <i>Your somewhat pessimistic outlook:</i>	<i>% per year</i>
5 <i>Your middle-of-the-road outlook:</i>	<i>% per year</i>
6 <i>Your somewhat optimistic outlook:</i>	<i>% per year</i>
7 <i>Your most optimistic outlook:</i>	<i>% per year</i>

8   Once firms had provided these 5 different forecast values, they were asked the follow-up question:

9           *Now, please tell us what probability you would assign to each of the five outlooks you just*  
10          *described. The probabilities should sum to 100.*

11 <i>Probability that your most pessimistic outlook comes true:</i>	<i>%</i>
12 <i>Probability that your somewhat pessimistic outlook comes true:</i>	<i>%</i>
13 <i>Probability that your middle-of-the-road outlook comes true:</i>	<i>%</i>
14 <i>Probability that your somewhat optimistic outlook comes true:</i>	<i>%</i>
15 <i>Probability that your most optimistic outlook comes true:</i>	<i>%</i>

16   From the responses to the two questions, one can then readily construct implied mean forecasts as  
17   well as the implied standard deviation around the forecast. Furthermore, because the question asks  
18   firms to provide minimum and maximum forecast values, the spread between the two can be  
19   directly compared to the spread asked in the question that measures the prior beliefs. The question  
20   formulation designed by Altig et al. (2022) has a number of useful properties. First, it has  
21   respondents provide probabilities to a range of outcomes, so one does not need to assume  
22   something like a triangular distribution. Second, because the firms themselves define what the  
23   possible outcomes are, this formulation avoids the many possible biases associated with questions  
24   that predefine what the bins are. Third, as shown in Altig et al. (2022), the resulting measures of  
25   firms' first and second moment beliefs line up with ex-post measures of their actual outcomes and  
26   volatility in outcomes respectively.

27           We applied the same formulation to measure posterior beliefs about expected sales growth  
28   and expected inflation as well in the first wave. Table 1 indicates that the average predicted GDP  
29   growth rate of firms in the control group stemming from this follow-up question was 3.4%, very close  
30   to the 3.3% average from the first question. The cross-sectional dispersion in expected GDP growth  
31   rates from the control was also quite close to what was observed with the Manski (2004) question  
32   formulation: 1.7% vs 1.5%. However, the average uncertainty in GDP forecasts was significantly  
33   higher with the Altig et al. (2022) formulation: 5.0 vs 1.8. Part of this may reflect the longer time  
34   horizon for the forecast. But in addition, the Manski (2004) formulation imposes a probability mass

1 of zero on the minimum and maximum values whereas the Altig et al. (2022) formulation allows firms  
 2 to assign positive probabilities to these questions. As a result, one should naturally expect higher  
 3 implied uncertainty from the Altig et al. (2022) question than the Manski (2004) question. Indeed, we  
 4 observe this property for inflation and sales growth forecasts as well, indicating that one needs to be  
 5 mindful of this level effect in comparing the prior and posterior measures of uncertainty.

6 In addition to measuring posterior expectations, we need to measure the ex-post decisions  
 7 and outcomes for firms to be able to determine whether changes in expectations had any effect on  
 8 economic decisions. These outcomes are consistently measured in the follow-up wave, using  
 9 question formulations that mimic as closely as possible those used to measure plans in the first wave.  
 10 For example, for prices, wages, employment and capital, firms in the follow-up wave were asked:

- 11 *Over the last 6 months, by how much (in % changes relative to current levels) did you*  
 12 *change:*
- 13 a) *The price of your main product:* ..... %
  - 14 b) *Total employment at your firm:* ..... %
  - 15 c) *Capital stock at your firm:* ..... %
  - 16 d) *Average wages at your firm:* ..... %

17 This is the exact same formulation as before but with timing referring to the previous six months.  
 18 We applied the same strategy for other firm outcomes. For example, for decisions in which we  
 19 had only measured the extensive margin of plans, we simply asked firms in the follow-up wave  
 20 whether they engaged in any of those activities over the previous six months. The same logic was  
 21 applied to questions involving change in margins or questions focusing on advertising and R&D.  
 22 To measure macroeconomic expectations in the follow-up survey, we use the exact same questions  
 23 as those used to measure posterior beliefs in the first survey wave, again asking for 12-month  
 24 ahead forecasting horizons. Exact question formulations are in Appendix C. Appendix Table 1  
 25 shows that participation in the follow-up was not systematically different across treatment groups.

26 Prior work has documented that firms' answers to questions about their predicted actions  
 27 are, on average, very strong predictors of their ex-post decisions (e.g., Coibion et al. 2018, Altig et  
 28 al. 2022). This is the case here as well. As documented in Appendix Figure 1 which plots binscatters  
 29 of the ex-post decisions of firms in the control group against their ex-ante forecasts for prices,  
 30 employment, capital stocks and wages, the relationship between ex-ante plans and ex-post decisions  
 31 lies very close to the 45° line. In other words, firms that claim that they are going to raise their prices  
 32 more than other firms ex-post do end up on average having raised their price significantly more than  
 33 other firms. Similar results can be seen for employment, investment and wage outcomes across

1 firms. This indicates that the quality of the information provided by firms is quite high despite the  
2 six-month difference in timing between the measurement of ex-ante plans and the ex-post outcomes.

### 3 **2.4 Unconditional Properties of Firms' Expectations**

4 To get an initial sense of the characteristics of firms' macroeconomic and microeconomic  
5 expectations, Figure 1 plots the cross-sectional correlation of firms' first and second moment  
6 expectations for GDP growth (Panel E), inflation (Panel F) and sales (Panel G). For both inflation  
7 and GDP growth, we observe a strong positive correlation between first and second moments.  
8 Those firms who initially expected higher GDP growth tended to be the same firms who were also  
9 more uncertain about future GDP growth, and similarly for inflation. With sales, the pattern is  
10 much more U-shaped, as also documented in Altig et al. (2022): high uncertainty firms tended to  
11 expect either quite negative or positive sales growth.

12 Are some firms systematically more uncertain about everything? Is microeconomic  
13 uncertainty related to firms' perceptions of macroeconomic uncertainty? Figure 1 presents cross-  
14 sectional correlations of firms' expectations about different variables, both for uncertainty (left  
15 column) and mean forecasts (right column). Panel A, for example, illustrates a rather strong  
16 positive correlation between micro and macro uncertainty: firms who were more uncertain about  
17 the aggregate economic outlook also tended to be more uncertain about their own sales outlook.  
18 However, this correlation is far from perfect. Among firms that were relatively confident about the  
19 macroeconomic outlook, there were some firms that perceived little uncertainty in their sales but  
20 many were very uncertain about the outlook for their firm. This is consistent with the notion that  
21 macroeconomic volatility is only one of many possible sources of volatility that firms face and  
22 some may be very uncertain about their outlook for reasons that have nothing to do with the  
23 aggregate economy. However, among firms that were very uncertain about the macroeconomic  
24 outlook, the vast majority were also quite uncertain about the outlook for their firm. This suggests  
25 that few firms considered themselves immune to macroeconomic uncertainty.

26 Panel C considers the correlation between firms' uncertainty about inflation and GDP  
27 growth. We can observe a strong positive correlation. There was a group of firms that was very  
28 confident in their outlook for both inflation and GDP growth. There was another group of firms  
29 that was less so but still relatively confident about both inflation and GDP. Finally, the remaining  
30 group of firms appeared very uncertain about both inflation and GDP growth. This suggests that

1 firms view macroeconomic volatility as closely related across real and nominal outcomes. This  
2 strong positive correlation also holds in levels (Panel D): firms who anticipated higher GDP  
3 growth systematically tended to anticipate higher inflation. A similar pattern holds for expectations  
4 of GDP growth and sales. Firms that expected higher aggregate growth tended to be the same firms  
5 that expected their sales to rise more sharply.

6         How should we interpret the magnitudes of uncertainty? Are these firms very uncertain or  
7 very confident overall? We do not have a time series for this measure of uncertainty, so it is difficult  
8 to make a quantitative statement about the level of uncertainty. However, because our survey also  
9 included a qualitative measure of uncertainty, we can get a sense of how different values for the  
10 variance of a forecast compare to qualitative descriptions. This is done in Figure 2 which plots the  
11 average uncertainty (measured by the variance of the posterior distribution) for inflation, GDP growth  
12 and sales reported by firms that select each of the qualitative uncertainty bins. For example, for firms  
13 who said they were not particularly uncertain (this corresponds to 5% of firms), their average  
14 uncertainty was about 0.3 in terms of inflation and real GDP growth and 0.8 for sales growth. For  
15 comparison, firms who selected that they are extremely uncertain about the economic outlook (about  
16 55% of firms) had average uncertainty levels that ranged from almost 8 for GDP growth to about 3  
17 for sales growth. On average, we see clear increases in the average variances of forecasts as qualitative  
18 descriptions of uncertainty increase, confirming that firms' quantitative forecasts speak to the actual  
19 uncertainty that they perceive. Overall, almost 75% of firms reported that they were quite or very  
20 uncertain about the macroeconomic outlook, which likely reflects the fact that the survey was run  
21 during the pandemic era when macroeconomic uncertainty was quite high worldwide.

22         Unconditional levels of uncertainty appear to be related to firms' economic decisions in  
23 ways that would be consistent with theoretical predictions. For example, when firms are more  
24 uncertain, their bands of inaction should be larger. Hence, we should expect firms to report that  
25 they are less likely to change prices, wages, employment or investment when they are more  
26 uncertain. Figure 3 presents binscatters of firms' macroeconomic uncertainty against the  
27 probability of firms in that bin reporting that they expect to change prices (Panel A), employment  
28 (Panel B), investment (Panel C), or wages (Panel D) over the next six months, after controlling for  
29 firm demographics and firms' expectations for the level of economic growth. In each case, we  
30 observe a clear negative correlation, consistent with more uncertain firms having larger inaction  
31 bands for each margin of adjustment. However, while consistent with theory, this relationship is

1 only a correlation. Establishing a *causal* relationship between uncertainty and firms' decisions  
2 requires an identification strategy that can isolate exogenous variation in firms' uncertainty.

### 3 **3. The Effects of Information Treatments on Expectations**

4 The key to characterizing whether and how uncertainty affects economic decisions is identifying  
5 exogenous variation in uncertainty. Our RCT approach was designed precisely for this purpose by  
6 using information treatments that provide different types of information about first and second  
7 moments of economic activity in New Zealand. In this section, we describe how information  
8 treatments affected the economic expectations of firms in our survey.

#### 9 **3.1 Treatment Effects on GDP Expectations**

10 To characterize how the information affected beliefs, it is useful to recall how one would expect  
11 an agent to update their beliefs in response to new information. In a simple Bayesian learning  
12 context, agents form beliefs as a combination of their priors and the signals they receive.  
13 Heuristically, the posterior belief of agent  $i$  is

$$14 \quad Post_i = (1 - G) \times Prior_i + G \times signal_i \quad (1)$$

15 where the weight assigned to new information is given by the Kalman gain  $G$ . If a signal is  
16 perceived as new, precise, and informative, the agent would place a large weight on the new  
17 information and therefore very little weight on their prior belief. In the extreme case where the  
18 information is fully revealing, the gain would be equal to 1 and priors would be irrelevant:  
19 everyone would form the same posterior belief in response to the signal. If instead the signal is  
20 perceived as noisy, irrelevant, or incredible, then the agent would instead continue to place a large  
21 weight on their prior and little weight on the signal. In the extreme case where the signal is  
22 perceived as completely uninformative, then posteriors would be exactly equal to priors.

23 For firms in the control group, no information is provided. As a result, one would expect  
24 that the expectations measured using the follow-up question about macroeconomic growth in New  
25 Zealand would be the same as the expectations measured using the initial question about expected  
26 growth, i.e.  $Post_i^{control} = Prior_i^{control}$ . However, for firms who were provided with information,  
27 one would expect their posteriors to be a weighted average of their priors and the provided  
28 information. To illustrate this graphically, Figure 4 plots a binscatter of firms' prior beliefs against  
29 their posterior beliefs. Panel A does so for first moments of expected GDP growth while Panel B  
30 does so for second moments. For visualization purposes of the latter, we use the difference between

1 the maximum and minimum forecasts provided for real GDP growth for both sets of questions (the  
2 Manski (2004) question for the prior and the Altig et al. (2022) question for the posterior) so that  
3 the scales are comparable for priors and posteriors. The min-max metric is also the most consistent  
4 with the information provided in treatments 2 and 3 involving the difference between optimistic  
5 and pessimistic forecasts of professionals.<sup>3</sup>

6 Consider Panel A with first moments. The regression line for the control group has a slope  
7 indistinguishable from one, indicating that firms' posteriors coincide with their priors on average, as  
8 one would expect for firms that are not provided any information. For treatment groups, on the other  
9 hand, we see that the relationship between posteriors and priors is much flatter. In the case of the  
10 first treatment group that is provided with the average forecast of professional forecasters for GDP  
11 growth, the line is almost flat. This indicates that firms were putting a lot of weight on the provided  
12 information and their beliefs, while still somewhat dependent on their priors, moved very close to  
13 the signal (4% growth). The same is true for firms in the third treatment group, that received  
14 information about both the mean forecast of professionals as well as the disagreement between  
15 optimistic and pessimistic forecasters. For the second treatment group which received no information  
16 about first moments but only information about the disagreement among forecasters, we see a much  
17 milder revision in beliefs. Those who had high expectations of GDP growth tended to lower their  
18 forecasts while those with low expectations of GDP growth tended to increase them. The slope is  
19 close to 0.5. This response could capture some confusion on the part of some firms in terms of  
20 distinguishing first and second moments or could reflect an anchoring effect of the treatment, as the  
21 average moves closer to the 3% value provided in the treatment. In either case, we see an adjustment  
22 of beliefs after this treatment which is much weaker than in the other two treatment groups.

23 Panel B plots the equivalent results for firms' prior and posterior uncertainty, as measured  
24 by the min-max range of their forecasts. Note that the relationship for the control group again is a  
25 line with a slope indistinguishable from one, as one might expect from the absence of any new  
26 information. However, in response to the information treatments, we see that the lines relating  
27 posteriors and priors are all much flatter, indicating that agents placed a lot of weight on the

---

<sup>3</sup> Bachmann et al. (2021) also utilize the span of scenarios as a benchmark measure of uncertainty. We provide the analogous figure in terms of variances in Appendix Figure 3. The result is qualitatively the same, but slopes are different because of the different scales of variances associated with the two questions, even for the control group. The correlation between the span of responses and the standard deviation from responses to 5-bins question is 0.99. Similar to Bachmann et al. (2021), we find that firms with unusually high or low growth of sales have more uncertainty about future growth of their sales.

1 information provided, and shifted down, indicating that the average uncertainty declined. The  
 2 slopes are quite similar across treatments, indicating that firms were placing equivalent weight on  
 3 the signals provided, but the mean treatment shifted average uncertainty down the most, whereas  
 4 the treatment involving only forecaster disagreement had a smaller average effect on beliefs. Note  
 5 that while most firms reduced their uncertainty on average, there were still many firms who raised  
 6 their uncertainty in light of the information, especially in treatments 2 and 3.<sup>4</sup>

7 In the empirical analysis, we measure uncertainty using the variance of firms' posterior  
 8 distributions. We, therefore, verify in Table 2 that the same qualitative results obtain for treatment  
 9 effects when measured using variances as when using the range. To do so, we regress firms'  
 10 posterior beliefs ( $Post_i$ ) on their priors ( $Prior_i$ ), indicators for their information treatment  
 11 ( $\mathbb{I}\{i \in Treat\ j\}$ ), and the interaction of the two:

$$\begin{aligned}
 Post_i = a_0 + b_0 Prior_i + \sum_{j=1}^3 a_j \times \mathbb{I}\{i \in Treat\ j\} \\
 + \sum_{j=1}^3 b_j \times \mathbb{I}\{i \in Treat\ j\} \times Prior_i + error_i,
 \end{aligned}
 \tag{2}$$

12 This specification is equivalent to the visual evidence in Figure 4: firms place a lot of weight on  
 13 information treatments when revising their first and second moments of GDP growth.

14 The key takeaway from these results is that the treatments induced different *relative*  
 15 movements in first and second moments of firms' GDP expectations. Treatments 1 and 3 both had  
 16 very large effects on first moments, essentially moving most firms' expectations to the provided  
 17 signal, while treatment 2 had a much milder effect on first moment beliefs. All three treatments  
 18 had large effects on uncertainty, with similar slope effects but different average effects, with  
 19 treatment 1 reducing average uncertainty much more than either treatment 2 or 3. These different  
 20 relative movements in first and second moments of beliefs induced by the information treatments  
 21 are the key ingredient that will allow us to separately identify the effects of uncertainty on firm  
 22 decisions from those stemming from first moments of their beliefs.

### 23 3.2 Treatment Effects on Other Expectations

24 As emphasized in section 2, our survey includes several different measures of economic uncertainty.  
 25 While the treatments were in terms of moments of GDP growth, these could also affect firms' other  
 26 expectations, such as their perceptions of inflation risk or the future volatility in their sales.

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<sup>4</sup> Appendix Table 9 verifies that uncertainty also tended to fall after treatment when we use qualitative questions to elicit the degree of uncertainty that firms report about their macroeconomic outlook.

1 To assess the effects of treatments on these other expectations, Panels C-F of Figure 4 plots  
2 equivalent results comparing posteriors and priors of first and second moments of firms' beliefs but  
3 now for the case of inflation expectations and expectations of future sales, as measured immediately  
4 after the treatments in the initial survey, while Table 2 presents the equivalent results when  
5 uncertainty is measured using the variance of the posterior distribution rather than the difference  
6 between the minimum and maximum possible outcomes. We find qualitatively similar results as for  
7 GDP growth, albeit with smaller quantitative magnitudes. For example, the information treatments  
8 all led to a flattening of the relationship between inflation posteriors and priors, both in terms of first  
9 and second moments. This indicates that as firms revised both the levels and uncertainty of their  
10 GDP forecasts, they adjusted their inflation forecasts in tandem. This is consistent with firms forming  
11 an expectation about aggregate uncertainty jointly across variables, as could also be seen in Figure  
12 2. With sales growth for the firm, we again see a similar adjustment of second moments, but now  
13 even smaller than with inflation. And in terms of first moments, there is no economically meaningful  
14 response of expectations of future sales to the treatments. Even though firms engaged in very large  
15 revisions of their expectations of aggregate GDP growth, this did not lead them to change their own  
16 sales forecasts over the corresponding time period. However, changes in their uncertainty about  
17 future GDP growth did lead to some adjustment in their uncertainty about future sales, albeit not by  
18 large amounts. As a result, our information treatments can be interpreted as having generated large  
19 revisions in firms' perceptions of *aggregate* conditions, both in first and second moments, but with  
20 only limited consequences for firms' perceptions of their own sales outlook.

### 21 **3.3 Persistence of Treatment Effects**

22 Did the information treatments have any long-lasting effects on firms' economic expectations?  
23 Panel B of Table 2 reports results from re-estimating (2) but now using posterior beliefs measured  
24 in the follow-up wave, i.e., *six months* after the information treatments were done.<sup>5</sup>

25 Columns (1) and (2) in Table 2 report results for GDP expectations: we find that  
26 information treatments continued to have large effects on firms' expectations of GDP growth even  
27 after six months, both for first and second moments. We also find persistent effects on firms'  
28 inflation expectations, but these effects are much smaller in magnitude. The effects of the

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<sup>5</sup> Appendix Table 3 reproduces the results of Table 2 but controlling for firm observables including managerial (age, education, tenure) and firm (age, size, industry, etc.) characteristics. The results are unchanged, consistent with treatments having been successfully randomized across firms.

1 information treatments had mostly but not completely faded out in terms of what firms expected  
 2 for inflation. For firms' expectations of sales growth, the persistence of the effects is even smaller.  
 3 We find no treatment effect on the level of sales expected after six months. For sales uncertainty,  
 4 we can still identify an effect of the treatments after six months but again, the effect is much smaller  
 5 than for GDP growth expectations. For the latter, the information treatments successfully  
 6 generated variation in first and second moments that was both large and long-lasting.

#### 7 **4. The Effects of Uncertainty on Firm Decisions**

8 Having shown that the information treatments generated changes in both first and second moments  
 9 of firms' macroeconomic expectations, and different relative movements across treatments, we  
 10 now turn to utilizing these exogenous changes in beliefs to assess how uncertainty affects the actual  
 11 economic decisions of firms.

##### 12 **4.1 Uncertainty and Ex-Post Decisions**

13 As discussed in section 2, for many of the firms' decisions, we have measures of both firms' ex-  
 14 ante plans over the next six months from the initial survey wave and their ex-post decisions over  
 15 the corresponding six-month period from the follow-up wave. For these variables, we assess the  
 16 effect of uncertainty through the following empirical specification:

$$17 \quad action_i^k - plan_i^k = \alpha_1 Post_i^{mean} + \beta_1 Post_i^{uncert} + Controls_i + error_i \quad (3)$$

18 where  $action_i^k - plan_i^k$  denotes the difference between the ex-post action  $k$  (e.g. prices,  
 19 employment, etc.) of firm  $i$  and its ex-ante plan for that action six months prior,  $Post_i^{mean}$  denotes  
 20 the posterior expectation of GDP growth from firm  $i$  as measured in the initial wave after the  
 21 information treatments,  $Post_i^{uncert}$  denotes the posterior uncertainty (measured in variance) from  
 22 firm  $i$ , and  $Controls_i$  is a vector of firm-level control variables. In general, we just include the  
 23 firm's prior GDP expectations and uncertainty as controls but report equivalent results with a more  
 24 augmented set of firm controls in Appendix Tables 4-6.

25 To identify exogenous variation in posterior first and second moment expectations, we  
 26 employ an instrumental variable (IV) strategy in which instruments include indicator variables for  
 27 each treatment group as well as the interaction of firms' priors with these indicators:

$$Post_i^{mean} = a_0 + \sum_{j=1}^3 a_j \times \mathbb{I}\{i \in Treat\ j\} + \sum_{j=1}^3 b_j \times \mathbb{I}\{i \in Treat\ j\} \times Prior_i^{mean}$$

$$+ \sum_{j=1}^3 c_j \times \mathbb{I}\{i \in \text{Treat } j\} \times \text{Prior}_i^{\text{uncert}} + \text{error}_i \quad (4')$$

$$\begin{aligned} \text{Post}_i^{\text{uncert}} = & \tilde{a}_0 + \sum_{j=1}^3 \tilde{a}_j \times \mathbb{I}\{i \in \text{Treat } j\} + \sum_{j=1}^3 \tilde{b}_j \times \mathbb{I}\{i \in \text{Treat } j\} \times \text{Prior}_i^{\text{mean}} \\ & + \sum_{j=1}^3 \tilde{c}_j \times \mathbb{I}\{i \in \text{Treat } j\} \times \text{Prior}_i^{\text{uncert}} + \text{error}_i \end{aligned} \quad (4'')$$

1 Intuitively, the instrumental variable strategy is similar to the visual description of the treatment  
 2 effects in Figure 4, exploiting both the average effect of treatments on expectations and the slope  
 3 effect on priors. However, the IV controls for slope effects on prior beliefs of first and second  
 4 moments simultaneously, whereas Figure 4 showed effects for each set of priors separately.

5 Table 3 reports results from specification (3) applied to the firm level decisions for which  
 6 we observe both ex-post outcomes and ex-ante plans, which includes prices for the main product,  
 7 employment, capital stock, wages, advertising budget, R&D budget, and the profit margin.<sup>6</sup> Note  
 8 first that the F-statistics for the first stage are very high (above 400) for both first and second  
 9 moments: our information treatments provide a powerful source of exogenous variation in  
 10 macroeconomic expectations of firms.

11 We find that changes in uncertainty led firms to change their behavior relative to their plans  
 12 along a number of dimensions. First, their prices did not rise as much as anticipated when more  
 13 uncertain. A one unit increase in uncertainty led firms to reduce prices by 0.1% relative to planned  
 14 prices, consistent with earlier evidence from Bachmann, Born, Elstner, and Grimme (2019). On  
 15 average, our information treatments reduced the variance of firms' GDP forecasts by 4 units  
 16 relative to the control group, so the average effect on prices was to raise them by 0.4% over six  
 17 months relative to prior plans. Another way to think about the magnitude is in terms of qualitative  
 18 descriptions of uncertainty in Figure 4. Moving from "extremely uncertain" to "quite uncertain"  
 19 entailed an average decline in the variance of firms' posterior distributions of about 5 units,  
 20 corresponding to a 0.5% unexpected increase in prices. This change in variance is also comparable  
 21 to a one standard deviation decrease in the cross-sectional distribution of posterior uncertainty in  
 22 the control group. Second, employment declined by 0.6% for each unit increase in uncertainty so  
 23 that the average (unexpected) increase in employment across treated firms due to changing  
 24 uncertainty was approximately 2.5%. Changes in the capital stock were smaller: the capital stock  
 25 declined about 0.1% for each unit increase in uncertainty over six months. This lower sensitivity  
 26 likely reflects adjustment costs to capital. In terms of costs, we observe no change in wages in

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<sup>6</sup> In Appendix Table 10, we apply the procedure of Romano and Wolf (2016) to address issues with multiple hypothesis testing and find no meaningful difference in results.

1 response to changes in uncertainty, with the effect being both statistically and economically  
2 insignificantly different from zero. We also do not observe any meaningful response in spending  
3 on R&D by firms. However, we do observe an increase in spending on advertising when  
4 uncertainty rises. Combined with the decrease in prices, this suggests that firms engaged in more  
5 aggressive pursuit of customers in the face of uncertainty. Finally, we find that margins rose  
6 somewhat as firms' macroeconomic uncertainty increased. The increase in margins, however,  
7 while statistically significant, is economically very small: the cross-sectional standard deviation of  
8 expected changes in margins is greater than 1 percentage point, so the estimated magnitude of the  
9 effect of uncertainty on ex-post margins is minuscule.

10         How large are these effects? The closest point of comparison is Alfaro, Bloom and Lin  
11 (2021), who estimate the effects of uncertainty on investment and employment decisions of U.S.  
12 publicly held firms. They find that a 2 standard deviation increase in uncertainty leads to a 0.18  
13 standard deviation drop in investment across all firms and a 0.09 standard deviation drop in  
14 employment. For comparison, a two standard deviation increase in uncertainty according to our  
15 estimates yields a 0.61 standard deviation increase in investment and a 0.77 standard deviation  
16 increase in employment. Thus, our estimates entail much larger effects of uncertainty along these  
17 margins. Our estimates for prices are similarly large, a 0.61 standard deviation decline in prices  
18 for a 2 standard deviation change in uncertainty.

19         There are many possible sources for these differences in magnitude. We use an RCT to  
20 identify exogenous variation in firms' macroeconomic uncertainty as measured through their GDP  
21 expectations whereas Alfaro et al. (2021) use realized and implied stock return volatility to  
22 measure firm level uncertainty and exploit differential stock return responses to exchange rates,  
23 oil prices, and policy uncertainty to identify exogenous variation in uncertainty. The firms are also  
24 very different: large U.S. publicly traded firms in Alfaro et al. (2021) versus much smaller private  
25 companies in New Zealand in our survey. Consistent with this possibility, Alfaro et al. (2021)  
26 emphasize that the effects of uncertainty are larger for firms that are more financially constrained.  
27 Since on average small firms in New Zealand are much more likely to be financially constrained  
28 than large publicly traded firms in the U.S., this may go some way in reconciling our much larger  
29 estimated effects. While we do not have direct measures of financial constraints in our survey, a  
30 common proxy for financial constraints is firm size (Gertler and Gilchrist 1994). Section 4.4

1 documents that smaller firms, who are likely to be financially constrained, responded much more  
2 in terms of employment to uncertainty than did larger firms in New Zealand.

3 Table 4 provides additional results on decision variables for which we observe only the  
4 extensive margin. In this case, we estimate the following specification:

$$5 \quad action_i^k = \alpha_1 Post_i^{mean} + \beta_1 Post_i^{uncert} + \gamma_1 plan_i^k + Controls_i + error_i \quad (5)$$

6 in which we condition on ex-ante plans of whether an action was expected to be taken. We use this  
7 modification of specification (5) because it allows us to interpret  $\alpha_1$  and  $\beta_1$  as changes in the  
8 probability that a given action is taken (recall that actions and plans are indicator variables). We  
9 find that higher uncertainty is associated with a reduced likelihood of firms adopting new  
10 technologies or opening up new facilities. The estimated effects are non-trivial: a one unit increase  
11 in our ex-post measure of uncertainty leads to an approximately 2-2.5% decline in the probability  
12 of new technologies being adopted or new facilities being opened, so our treated firms were on  
13 average more than 8-10% more likely to apply new technologies or open new facilities than  
14 untreated firms. While the estimated coefficient on new products has the same sign, it is not  
15 statistically different from zero and its size is small in economic terms.

16 Finally, our survey included some variables for which we did not consistently observe  
17 planned levels in the initial wave but only initial values in the first wave and new values in the  
18 second wave. Table 5, therefore, provides results from estimating:

$$19 \quad value_i^{followup} - value_i^{initial} = \alpha_1 Post_i^{mean} + \beta_1 Post_i^{uncert} + Controls_i + error_i \quad (6)$$

20 and applying the same instrumental variable strategy as before. For comparison, we also provide  
21 results from this specification using employment relative to its initial level and find almost  
22 identical results to those conditioning on plans. Column (2) presents results for the sales outcomes  
23 experienced by firms. We find that, when firms faced higher uncertainty, their sales tended to  
24 decline relative to their previous levels and did so by large amounts: a one unit increase in  
25 uncertainty reduced sales growth by almost one percentage point relative to the previous six  
26 months. Sales of treated firms, therefore, were nearly four percent higher than those of untreated  
27 firms due to the change in uncertainty, despite higher prices and reduced advertising. Unlike the  
28 variables in Table 3 and 4, sales are not directly under the control of the firm. While standard  
29 macroeconomic models assume that sales move inversely to a firm's price, there are a number of  
30 reasons why this need not be the case here. One is that firms were reporting the price change for  
31 their main product whereas sales reflect all their transactions and therefore need not necessarily

1 move in the opposite direction of the price of the main product. Furthermore, the increased sales  
2 of treated firms could reflect the introduction of new products, new retail shops, or a number of  
3 other margins than prices. Indeed, the response of employment and capital to uncertainty is  
4 consistent with the firm producing and selling more products when uncertainty is lower.

5 Table 5 also reports results for the effects of uncertainty on the value of information  
6 perceived by firms. Column (3) uses the dollar value that firms report being willing to pay for an  
7 annual subscription to a monthly magazine of professional forecasts of the aggregate economy.  
8 We find that firms were willing to pay more for professional forecasts when their macroeconomic  
9 uncertainty was high. Moving from being extremely uncertain to quite uncertain implied a reduced  
10 willingness to pay of over \$20, or about 5% of their initial willingness to pay for forecasts. Column  
11 (4) considers the dollar value of the information that they receive from customers, suppliers, peer  
12 firms, and professional organizations. We again find that higher macroeconomic uncertainty  
13 increased the perceived value of information. In this case, moving from extremely uncertain to  
14 quite uncertain would lower the value of information by about 10% of firms' original valuation of  
15 this information. Finally, column (5) reports results for how firms would allocate 100\$ across  
16 acquiring information about their industry versus the aggregate economy. More macroeconomic  
17 uncertainty increased the relative value of information about the aggregate economy, consistent  
18 with the logic of Mackowiak and Wiederholt (2009).<sup>7</sup>

19 Jointly, these results point to clear and strong causal effects of uncertainty on firm decisions  
20 and beliefs. We find that higher macroeconomic uncertainty leads firms to lower prices, reduce their  
21 employment and investment relative to plans, become less likely to introduce new technologies or  
22 open new facilities, and experience lower sales while they are more likely to engage in advertising.  
23 Increased macroeconomic uncertainty also makes firms value information about the aggregate  
24 economy, both in an absolute sense as well as relative to information about their industry.

25 In contrast, we find much more limited evidence that firms' expectations about the *level* of  
26 GDP growth had much influence on their decisions. Qualitatively, firms tend to lower prices when  
27 they expect higher GDP growth and experience greater sales, while possibly reducing employment  
28 and investment (the latter effects are not statistically significant). This response would be consistent  
29 with the behavior of firms facing sticky prices and believing that higher GDP growth stems from higher

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<sup>7</sup> Another possible interpretation is that firms are learning from the treatment that it is relatively easy to access information about macroeconomic forecasts, which would reduce their average willingness to pay for forecasts.

1 productivity. For firms who cannot change their prices, higher productivity means that they can meet  
2 their demand with fewer inputs, so employment and investment would be expected to fall. For those  
3 firms that can change prices, they would tend to reduce their prices and therefore experience higher  
4 sales. Averaging across firms, one would therefore expect to see higher GDP growth forecasts be  
5 associated with lower prices, employment and investment but higher sales, which is qualitatively  
6 consistent with our results.

7 Quantitatively, the effects of changes in first moment macro expectations on decisions are very  
8 small. For example, a one standard deviation (in the cross-section) increase in the expected level of  
9 GDP growth (1.7% points) led to changes in prices or capital stock of less than 0.5% relative to plans,  
10 even though sales rose by over 5%. This could potentially reflect the time period of the exercise,  
11 namely the high uncertainty period following the COVID19 pandemic. Because high uncertainty can  
12 lead to wide inaction bands, first moment shocks can have very small effects during periods of high  
13 uncertainty. Bloom et al. (2018) provide evidence for this in the case of wage subsidies and  
14 Castelnuovo and Pellegrino (2018) do so for monetary policy shocks. Our results support this  
15 mitigation channel.

16 Another reason for small effects of first moment macro expectations could be if the channel  
17 through which macro expectations affect outcomes is through micro expectations. Figure 4 illustrates  
18 that changes in the expected growth rate of GDP do not translate much into firms' expectations of their  
19 sales growth, as shown in Figure 4: even though firms' GDP forecasts changed dramatically, their sales  
20 expectations changed much less. In contrast, changes in macroeconomic uncertainty in Figure 4 led to  
21 similar, albeit somewhat smaller, changes in microeconomic uncertainty. This suggests that the  
22 channel through which *macroeconomic* expectations affect firms' decisions could be entirely through  
23 how they change firms' *microeconomic* expectations about their own sales, a possibility we now turn  
24 to.

## 25 **4.2 Macro and Micro Uncertainty**

26 As shown in Figure 1, we generally observe positive but imperfect correlations between firms'  
27 uncertainty about the aggregate outlook and their uncertainty about their own outlook. Do both  
28 matter independently for firms' decisions, or does macroeconomic uncertainty only matter to the  
29 extent that it affects the microeconomic uncertainty that firms perceive about themselves? To fully  
30 separate the effects of micro and macro uncertainty on firms' decisions, we would in principle

1 need multiple instruments that generate exogenous variation in one relative to another. We do not  
 2 have such instruments in our context, so we cannot hope to separately identify the effects of both  
 3 microeconomic and macroeconomic uncertainty on firm decisions. However, we can still assess  
 4 whether the effects of macroeconomic uncertainty on firm decisions only exist to the extent that  
 5 changes in macroeconomic uncertainty affect firms' perceived microeconomic uncertainty.

6 To do so, we estimate augmented versions of equation (3) as follows:

$$7 \quad action_i^k - plan_i^k = \alpha_1 Post_{i,GDP}^{mean} + \beta_1 Post_{i,GDP}^{uncert} + \alpha_2 Post_{i,\pi}^{mean} + \beta_2 Post_{i,\pi}^{uncert} +$$

$$8 \quad \alpha_3 Post_{i,sales}^{mean} + \beta_3 Post_{i,sales}^{uncert} + Controls_i + error_i \quad (7)$$

9 This specification includes all three sets of posterior first and second moments simultaneously:  
 10 GDP growth, inflation and sales growth. We then reapply our IV strategy for GDP expectations  
 11 only, i.e. the first stage is:

$$Post_i^{mean} = a_0 + \sum_{j=1}^3 a_j \times I\{i \in Treat\ j\}$$

$$+ \sum_{j=1}^3 b_j \times I\{i \in Treat\ j\} \times Prior_i^{mean}$$

$$+ \sum_{j=1}^3 c_j \times I\{i \in Treat\ j\} \times Prior_i^{uncert}$$

$$+ d_1 Post_{i,\pi}^{mean} + d_2 Post_{i,\pi}^{uncert} + d_3 Post_{i,sales}^{mean} + d_4 Post_{i,sales}^{uncert}$$

$$+ Controls_i + error_i \quad (8')$$

$$Post_i^{uncert} = \tilde{a}_0 + \sum_{j=1}^3 \tilde{a}_j \times I\{i \in Treat\ j\}$$

$$+ \sum_{j=1}^3 \tilde{b}_j \times I\{i \in Treat\ j\} \times Prior_i^{mean}$$

$$+ \sum_{j=1}^3 \tilde{c}_j \times I\{i \in Treat\ j\} \times Prior_i^{uncert}$$

$$+ \tilde{d}_1 Post_{i,\pi}^{mean} + \tilde{d}_2 Post_{i,\pi}^{uncert} + \tilde{d}_3 Post_{i,sales}^{mean} + \tilde{d}_4 Post_{i,sales}^{uncert}$$

$$+ Controls_i + error_i \quad (8'')$$

12 In this scenario, if macroeconomic expectations only affect firm decisions through the channel of  
 13 changing firms' microeconomic expectations, then controlling for the posterior sales growth  
 14 expectations in specification (7) should eliminate the predictive power of macroeconomic  
 15 uncertainty for firms' ex-post decisions.

16 We report results from this specification in Table 6. The key result is that none of the  
 17 estimated effects of macroeconomic uncertainty on firm decisions are qualitatively different when  
 18 we control for ex-post sales growth and inflation expectations of firms. This indicates that the effects  
 19 of macroeconomic uncertainty on firms' decisions extend above and beyond their effects on firms'  
 20 microeconomic expectations. The results documented in Tables 3-5, therefore, reflect the effects of

1 macroeconomic expectations of firms on their decisions. However, the fact that coefficients on  
2 inflation and sales growth expectations of firms are mostly insignificant in Table 6 should not be  
3 interpreted as indicating that these had no effects on firm decisions but simply the fact that we cannot  
4 identify exogenous variation in these beliefs due to the lack of separate instruments for each set of  
5 expectations. Indeed, when we estimate equation (3) by OLS for firms in the control group, we  
6 similarly observe insignificant coefficients on GDP expectations and uncertainty for all firm  
7 decisions (Appendix Table 7). Our ability to identify the effects of macroeconomic uncertainty on  
8 firms' decisions, therefore, hinges on the exogenous variation in expectations generated by the  
9 information treatments. Without more of these treatments, we cannot speak to the separate effects of  
10 inflation and sales growth uncertainty on firms' economic decisions.<sup>8</sup>

### 11 **4.3 Hypothetical Responses to Uncertainty**

12 How plausible are these estimated responses? The notion that higher uncertainty would lead firms  
13 to reduce employment and investment, among other margins, has long been emphasized in models  
14 of uncertainty shocks (e.g. Bloom 2009, Bloom et al. 2018) and is consistent with the aggregate  
15 effects of traditional measures of uncertainty shocks as identified in e.g. Bloom (2009) or Jurado,  
16 Ludvigson and Ng (2015). Here, we consider an alternative approach to assessing the plausibility  
17 of our identified effects of uncertainty: qualitative descriptions from firms as to how they would  
18 respond to hypothetical changes in aggregate uncertainty.

19 Specifically, in the initial survey, firms were all asked the following question early in the  
20 survey, prior to any information treatments:

21 *“For this next question, we would like you to think about the ways in which uncertainty*  
22 *about the overall economy may (or may not) affect the decisions in your firm. In particular,*  
23 *for each of the following options, please provide an answer ranging from “much more*  
24 *likely” to “much less likely” that best describes how you would be affected by an*  
25 *[increase/decrease] in macroeconomic uncertainty.”*  
26

27 where half of the firms were randomly given the “increase” hypothetical and the other half received  
28 the “decrease” hypothetical. The options presented to firms included: *a)* to hire more employees,  
29 *b)* to raise my price(s), *c)* to purchase more machinery/physical equipment, *d)* to open/invest in

---

<sup>8</sup> In the same spirit, we cannot separately identify the effects of second from third moments (skew) of expectations. However, when we control for skewness of expectations in equation (7) instead of microeconomic expectations, we again find no difference in the estimated effects of uncertainty, which suggests an independent role for uncertainty in affecting decisions beyond implications for third moments.

1 new facilities, *e*) to increase average wages, *f*) to open new export markets, *g*) to apply for new  
2 loans, *h*) to increase cash reserves, *i*) to introduce new products/services, *j*) to make plans for ten  
3 or more years from now, *k*) to do more advertising, *l*) to engage in more R&D, and *m*) to see my  
4 operating margins increase. We rate firms' answers to each category on a scale of -2 to 2, with -2  
5 corresponding to "much less likely" and 2 to "much more likely" with increments of 1 in between  
6 for each categorical answer. A response of 0 corresponds to "neither more nor less likely," i.e., the  
7 expected outcome when firms view macroeconomic uncertainty as having no impact on their  
8 decisions for a specific margin. Although these scales capture some variation in intensity of  
9 responses, one should be careful in mapping this measure of intensity to quantitative responses.

10 We present the average answers of firms for each category, separated into firms who were  
11 asked about an increase in uncertainty versus those who were asked about a decrease in  
12 macroeconomic uncertainty, in Table 7. There are several notable findings. First, for the margins  
13 in which the RCT identified clear statistically significant effects, firms' answers to hypotheticals  
14 also point toward strong responses. The average responses for prices, employment, investment,  
15 advertising, and opening new facilities are all greater than one in absolute value, indicating that  
16 firms were choosing "somewhat more likely" or "much more likely" to respond along these  
17 margins when macroeconomic uncertainty changes and the signs of adjustment correspond to  
18 those observed in practice after our information treatments. Second, for those variables for which  
19 we found little effect in our experiments, the quantitative responses tended to be much smaller in  
20 the hypotheticals. For example, the average response along the wage margin was just 0.6, between  
21 indicating no effect of uncertainty or a small effect of uncertainty. Along these metrics, the results  
22 from the hypothetical question line up closely with the RCT experiment, providing some validation  
23 for the exercise. The fact that hypothetical questions can provide answers similar to those obtained  
24 from full-blown policy or RCT experiments was emphasized in Mei and Stantcheva (2022) and  
25 we view our results as providing further corroborating evidence on this point.

26 In addition, the hypothetical question allows us to consider margins of adjustment that were  
27 not measured or not easily measurable in the survey. For example, firms reported that they were less  
28 likely to apply for new loans and more likely to increase cash reserves when they face more  
29 uncertainty. This is consistent with the financial precautionary motive identified in Alfaro et al.  
30 (2021). Firms also indicated that they are much less likely to make plans for ten or more years and a  
31 little less likely to open new export markets. Another result from the hypotheticals that is not easy to

1 address in the RCT is the asymmetry of responses to positive or negative changes in uncertainty:  
2 along most margins of adjustment, firms reported stronger responses to a decrease in uncertainty than  
3 an increase. In our RCT, the possibility of asymmetric effects is difficult to assess for several reasons.  
4 First, most firms reduced their uncertainty in light of treatments, so the sample size of firms with  
5 rising uncertainty is small. Second, whether firms increased or decreased their uncertainty is not  
6 random: firms that increased their uncertainty tended to be firms that were initially very confident  
7 whereas those that reduced their uncertainty tended to have much more uncertainty ex-ante. Thus, we  
8 cannot separately identify asymmetry in responses from “state-dependence” arising from the level of  
9 uncertainty. However, the hypothetical question suggests that there is some asymmetry in the effects  
10 on changes in uncertainty and therefore further refines the findings of the RCT experiment.

11 One notable difference between the RCT results and those from the hypothetical question  
12 is that firms reported that they would expect their margins to fall when macroeconomic uncertainty  
13 rises while we find in the RCT that margins, if anything, rose with higher uncertainty, although in  
14 economic terms the change in margins is very small. The source of this discrepancy is unclear.  
15 One possibility is that firms reported different measures of margins in the two questions (e.g. net  
16 of overhead costs or not). Another possibility is that firms expected that they would need to reduce  
17 their margins in the face of higher uncertainty but, when it occurred in practice, unexpectedly  
18 found that they did not need to, which could happen if they tend to e.g. understate demand  
19 elasticities or face other uncertainties about their environment. Yet another possibility is that when  
20 they answered the hypothetical, they were anticipating general equilibrium outcomes whereas the  
21 RCT identifies partial equilibrium responses. In the hypothetical, for example, firms might expect  
22 that consumers are also more uncertain about the outlook, which necessitates a reduction in  
23 margins to lower prices enough to achieve sales objectives. In the RCT, in contrast, the demand  
24 facing the firms is unchanged since only the treated firms are changing their macroeconomic  
25 uncertainty. Finally, in the hypothetical, firms anticipated a change in first moments  
26 simultaneously with the change in uncertainty, whereas the RCT design identifies the effect of the  
27 uncertainty change net of any first moment effects. This example illustrates hypotheticals and  
28 RCTs need not identify the exact same responses, and therefore care must be taken in designing  
29 hypotheticals that can be compared to RCT or policy experiments. Despite these potential pitfalls,  
30 we view the close match between firms’ answers to hypotheticals and the RCT experiments as  
31 providing a useful reality check on the results emanating from the information treatments.

## 1    **4.4    Heterogeneity**

2    Do all firms respond equally to changes in uncertainty? In this section, we consider whether firms’  
3    responses in terms of prices and employment to changes in uncertainty vary along observable  
4    characteristics. To do so, we reproduce results from Table 3 for prices and employment for  
5    different subsets of firms, broken down into groups, in Table 8. We focus on prices and  
6    employment as two of the main channels through which firms respond to uncertainty but provide  
7    more extensive results for other firm choice variables in Appendix Table 8.

8            We consider a number of different firm and manager characteristics: by industry  
9    (manufacturing vs services), by firm size (<10 workers, 10-30 workers, >30 workers), by the  
10   number of competitors they face for their main product line (zero, 1-4, or 5 or more), by their  
11   capacity utilization (<80%, 80-100%, >100%), by the value they initially assign to  
12   macroeconomics forecasts (values of less than \$335, \$335-\$594, and more than \$594), by the  
13   COVID19 exposure of their industry (highly exposed vs less exposed), and by how many professional  
14   associations they are members of. Generally, we find few differences in responses along these splits.  
15   There are three notable exceptions. The first is by size: smaller firms (less than 10 workers)  
16   responded slightly more in terms of prices than larger firms, but the differences for employment  
17   are much starker. The response of firms with less than ten workers is more than four times as large  
18   as the employment response of the firms with more than 30 workers. When split by the number of  
19   competitors, we find firms who are in more competitive settings did not reduce their employment  
20   as much when their uncertainty increased. Finally, we find that firms with low utilization rates  
21   changed their employment by more when uncertainty changed than did other firms.

## 22   **4.5    Implications**

23   Our results speak directly to different models of how uncertainty can affect firm outcomes. One  
24   important feature of our approach is that we isolate the ex-ante uncertainty effect from the ex-post  
25   volatility effect whereas most empirical analysis can only identify their joint effect (e.g. Vavra  
26   2014, Bachmann et al. 2019). The clear negative effect of higher ex-ante uncertainty on firm  
27   employment and investment therefore supports real options channels (Dixit and Pindyck 1994) of  
28   uncertainty, which operate independently of ex-post volatility effects. In addition, because we only  
29   change the uncertainty of firms without affecting financial markets, our results indicate that  
30   uncertainty does not only affect firms through the response of financial markets, as in Gilchrist,

1 Sim and Zakrajsek (2014). Our estimates also relate to theoretical models of uncertainty in terms  
2 of the response of physical versus intangible capital. Consistent with Bloom (2007), we find less  
3 sensitivity of intangible capital in the form of R&D to uncertainty than for physical capital.

4 Our results also speak to models of expectations formation. The fact that firms'  
5 expectations respond to the information we provide implies departures from full information  
6 rational expectations. The fact that firms' decisions change when provided with this information  
7 indicates that the information had value to them. Jointly, this is consistent with models of rational  
8 inattention in which firms choose which information and how much information to acquire and  
9 process given the costs to doing so (Sims 2003, Mackowiak and Wiederholt 2009). This  
10 corroborates other recent evidence for rational inattention. Coibion, Gorodnichenko and Ropele  
11 (2020), for example, show that (randomly selected) firms in Italy who were provided every quarter  
12 with information about recent aggregate inflation earned more profits on average ex-post than  
13 other firms that were not provided with this information, but the size of the profit difference was  
14 quite small. This is precisely what one would expect from rational inattention.

## 15 **5. Conclusion**

16 The uncertainty hypothesis has been a leading contender in macroeconomics as a potential  
17 explanation for business cycle fluctuations. Uncertainty spikes can be tied to a wide range of  
18 visible events emanating from different sources. If a rise in uncertainty induces a powerful  
19 response by households and firms, then changes in uncertainty can provide a potential explanation  
20 for the common patterns that we observe across business cycles. This can be true if uncertainty is  
21 itself exogenous and the source of the impulse but also if the rise in uncertainty is an endogenous  
22 response to other structural shocks. Hence, we need clear causal evidence that changes in  
23 uncertainty affect the decisions of economic agents, which can be a challenge since changes in  
24 uncertainty are historically highly correlated with changes in first moments.

25 We provide new causal evidence that exogenous variation in macroeconomic uncertainty,  
26 induced by randomly assigned information treatments, has clear and powerful effects on firms'  
27 decisions. Higher uncertainty leads firms to reduce their prices, employment and investment as well  
28 as makes them less likely to adopt new technologies or open facilities but induces them to engage in  
29 more advertising. We interpret these results as providing clear and direct evidence supporting one of  
30 the main mechanisms through which uncertainty is supposed to affect economic activity, namely the  
31 reaction of firms. In combination with Coibion et al. (2021a) showing that changes in uncertainty

1 have pronounced effects on household spending, this evidence jointly suggests that two of the main  
2 microeconomic channels underlying the uncertainty hypothesis are present and powerful.

3 By itself, evidence that a mechanism exists and is large does not necessarily mean that it is  
4 important. For example, as argued in Bachmann and Bayer (2013), if aggregate uncertainty varied little  
5 over time, then it could not be a major source of business cycle fluctuations even if exogenous changes  
6 in uncertainty affect firm decisions. Because we do not measure a time series of uncertainty, our paper  
7 does not speak directly to the aggregate importance or effects of uncertainty, whether as a shock or as  
8 a propagation mechanism for other shocks. However, there already exists ample evidence illustrating  
9 that aggregate uncertainty contributes to macroeconomic fluctuations (e.g., Baker et al. 2020, Jurado  
10 et al. 2015, Bloom 2009). Our contribution is to provide clear evidence on one of the main mechanisms  
11 through which these aggregate effects are likely to materialize: the decisions of firms.

12 While the uncertainty literature has emphasized the dangers of rising uncertainty as a  
13 possible source of downturns, the flip side of our results is that they suggest that policymakers  
14 could try to *reduce* uncertainty through communication as a way to stabilize economic activity  
15 (see Pedemonte 2020 for an example). Our simple information treatments were surprisingly  
16 powerful in reducing the macroeconomic uncertainty perceived by most firms, leading many of  
17 them to increase their hiring and investment. Policymakers often try to protect their credibility by  
18 being deliberately vague in their statements and forecasts to try and avoid being proven wrong ex-  
19 post or having to engage in subsequent policy reversals. The downside of this approach is that it  
20 may significantly increase uncertainty among ordinary citizens. Less ambiguity by policymakers  
21 and projecting more confidence could potentially achieve the reverse.

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Table 1. Descriptive statistics

	Mean	Median	St.Dev.
<b>Manager demographics</b>			
Male	0.67	1.00	0.47
Tenure at the firm	10.27	10.00	6.20
Tenure in the industry	26.72	25.00	12.60
<b>Education</b>			
Less than high school	0.01	0.00	0.11
High school diploma	0.15	0.00	0.36
Some college or Associate degree	0.32	0.00	0.47
College Diploma	0.32	0.00	0.47
Graduate Studies (Masters or PhD)	0.20	0.00	0.40
<b>Firm demographics</b>			
Firm age	24.61	22.00	16.13
Employment	30.87	19.00	56.65
Utilization	0.88	0.90	0.17
Sales from New Zealand, %	96.56	100.00	9.50
Number of competitors	11.07	9.00	7.68
Profit slope ( $d\pi/dp$ )	0.57	0.58	0.21
Invest in advertising	0.68	1.00	0.47
Invest in R&D	0.35	0.00	0.48
<b>Information</b>			
Willingness to pay for a professional forecast, \$/year	483.89	444.00	252.58
Value of information from suppliers, customers, peer firms, competitors and professional organizations, \$/year	248.30	210.00	176.07
Share of budget allocated to local information	0.27	0.25	0.19
Share of firms that prefer industry magazine over a national newspaper	0.90	1.00	0.30
Talks with a typical customer about economic trends and conditions, per month	13.18	11.00	12.25
Talks with a typical supplier about economic trends and conditions, per month	6.37	4.00	8.08
Talks with a typical peer firm about economic trends and conditions, per month	4.31	4.00	3.32
<b>Planned actions, next 6 months</b>			
Price change	0.36	0.00	1.12
Employment growth	0.48	0.00	2.88
Change in capital stock	0.13	0.00	0.58
Wage growth	0.24	0.00	0.82
Introduce a new product or service	0.12	0.00	0.33
Expand to a new export market	0.01	0.00	0.11
Invest in a new technology/equipment	0.12	0.00	0.33
Open a new production/retail/office facility	0.14	0.00	0.35
Change in the profit margin	-0.00	0.00	1.11
Change in R&D budget	1.11	0.20	1.68
<b>Expectations, priors</b>			
GDP growth, implied mean	3.26	3.16	1.54
GDP growth, implied variance	1.77	1.26	1.67
Inflation, implied mean	4.59	4.60	1.45
Inflation, implied variance	1.37	1.07	1.23
Sales growth, implied mean	1.79	2.00	1.83
Sales growth, implied variance	1.66	1.11	1.84
<b>Expectations, posteriors, control group</b>			
GDP growth, implied mean	3.44	3.24	1.73
GDP growth, implied variance	4.95	3.64	4.64
Inflation, implied mean	4.87	4.82	1.59
Inflation, implied variance	2.74	2.09	2.51
Sales growth, implied mean	2.05	2.17	1.74
Sales growth, implied variance	2.70	1.91	2.76

Table 2. Treatment Effects on Expectations

	GDP growth		Inflation		Sales growth	
	mean	variance	mean	variance	mean	variance
	(1)	(2)	(3)	(4)	(5)	(6)
<b>Panel A. Revisions in beliefs immediately after treatments</b>						
T1 (mean treatment)	3.80	-0.25	0.84	-1.01	-0.20	0.41
	(0.06)	(0.08)	(0.07)	(0.05)	(0.04)	(0.10)
T2 (uncertainty treatment)	1.40	0.53	1.36	-0.75	-0.14	0.44
	(0.08)	(0.08)	(0.08)	(0.06)	(0.05)	(0.14)
T3 (mean and uncertainty treatment)	3.72	-0.07	1.33	-0.79	-0.11	0.43
	(0.06)	(0.10)	(0.08)	(0.04)	(0.04)	(0.08)
Prior mean	1.09		1.10		0.90	
	(0.01)		(0.01)		(0.01)	
Prior mean × T1	-1.04		-0.44		-0.06	
	(0.02)		(0.01)		(0.02)	
Prior mean × T2	-0.62		-0.50		-0.07	
	(0.03)		(0.02)		(0.02)	
Prior mean × T3	-1.01		-0.52		-0.08	
	(0.02)		(0.02)		(0.02)	
Prior variance		2.60		1.54		1.56
		(0.04)		(0.05)		(0.05)
Prior variance × T1		-2.34		-0.18		-0.68
		(0.07)		(0.02)		(0.08)
Prior variance × T2		-2.18		-0.18		-0.65
		(0.07)		(0.02)		(0.10)
Prior variance × T3		-2.07		-0.21		-0.71
		(0.09)		(0.01)		(0.07)
Observations	4,137	4,137	4,145	4,145	4,145	4,145
R-squared	0.75	0.75	0.78	0.68	0.91	0.69
<b>Panel B. Revisions in beliefs in the follow-up wave</b>						
T1 (mean treatment)	1.92	0.25	2.39	0.28	-0.42	0.07
	(0.10)	(0.12)	(0.17)	(0.12)	(0.07)	(0.18)
T2 (uncertainty treatment)	1.03	0.70	2.37	0.76	-0.15	-0.09
	(0.11)	(0.14)	(0.14)	(0.11)	(0.08)	(0.22)
T3 (mean and uncertainty treatment)	2.09	1.03	2.46	0.34	-0.18	0.33
	(0.09)	(0.13)	(0.14)	(0.10)	(0.07)	(0.16)
Prior mean	1.08		1.11		0.87	
	(0.02)		(0.01)		(0.02)	
Prior mean × T1	-0.54		-0.54		0.04	
	(0.03)		(0.04)		(0.03)	
Prior mean × T2	-0.35		-0.57		-0.01	
	(0.04)		(0.03)		(0.03)	
Prior mean × T3	-0.62		-0.61		0.00	
	(0.03)		(0.03)		(0.03)	
Prior variance		2.40		1.92		1.85
		(0.07)		(0.07)		(0.10)
Prior variance × T1		-1.70		-0.18		-0.18
		(0.10)		(0.04)		(0.15)
Prior variance × T2		-1.45		-0.19		-0.44
		(0.10)		(0.03)		(0.16)
Prior variance × T3		-1.96		-0.20		-0.68
		(0.10)		(0.03)		(0.12)
Observations	2,025	2,025	2,025	2,025	2,025	2,025
R-squared	0.71	0.71	0.61	0.48	0.90	0.82

Notes: The table reports estimates of specification (2) for posterior beliefs measured immediately after the treatment (Panel A) and six months after the treatment (Panel B). Robust standard errors are reported in parentheses.

*Table 3. Effects of Uncertainty on Firm Decisions relative to Plans.*

	Dependent variable: Change relative to plan						
	Price	Employment	Capital stock	Wages	Advert. budget	R&D budget	Profit margin
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Posterior mean	-0.057 (0.017)	-0.077 (0.105)	-0.024 (0.015)	-0.008 (0.009)	0.036 (0.023)	0.016 (0.008)	-0.060 (0.016)
Posterior uncertainty	-0.106 (0.006)	-0.618 (0.045)	-0.075 (0.007)	0.003 (0.003)	0.110 (0.009)	0.000 (0.003)	0.009 (0.004)
Observations	2,020	2,020	2,020	2,020	2,020	2,020	2,020
1 <sup>st</sup> stage F stat: post. mean	438.2	438.2	438.2	438.2	438.2	438.2	438.2
1 <sup>st</sup> stage F stat: post. var	437.8	437.8	437.8	437.8	437.8	437.8	437.8

Notes: The table reports instrumental variable estimates of specification (3) for outcome variables indicated in column headers. Prior beliefs (1<sup>st</sup> and 2<sup>nd</sup> moments) are included but not reported. The first stage regressions are given by specifications (4') and (4''). Robust standard errors are reported in parentheses.

*Table 4. Effects of Uncertainty on Introduction of New Products, New Technologies and New Facilities.*

	New product	New technology	New facility
	(1)	(2)	(3)
Posterior mean	-0.256 (0.678)	-1.718 (0.760)	-4.248 (0.793)
Posterior uncertainty (var)	-0.087 (0.125)	-2.464 (0.249)	-2.136 (0.246)
Plan	0.473 (0.031)	0.533 (0.029)	0.518 (0.028)
Observations	2,020	2,020	2,020
1 <sup>st</sup> stage F stat: post. mean	440.8	438.8	439.0
1 <sup>st</sup> stage F stat: post. var	436.1	438.0	438.6

Notes: The table reports instrumental variable estimates for specification (5) for outcome variables indicated in column headers. Prior beliefs (1<sup>st</sup> and 2<sup>nd</sup> moments) are included but not reported. The first stage regressions are given by specifications (4') and (4''). Robust standard errors are reported in parentheses.

*Table 5. Effects of Uncertainty on Additional Firm Decisions relative to Initial Levels.*

	Dependent variable: Change relative to initial level				
	Employment	Sales	Value of information		
			Macro forecast	Info from customers, suppliers, peers, etc.	Dollars allocated to info. about own industry
(1)	(2)	(3)	(4)	(5)	
Posterior mean	0.013 (0.126)	3.716 (0.668)	-2.395 (3.361)	-1.575 (1.322)	0.495 (0.369)
Posterior uncertainty (var)	-0.616 (0.045)	-0.849 (0.192)	4.315 (0.908)	4.305 (0.423)	-0.383 (0.107)
Observations	2,020	1,182	2,020	2,020	2,020
1 <sup>st</sup> stage F stat: post. mean	438.1	215.8	438.2	438.2	438.2
1 <sup>st</sup> stage F stat: post. var	436.7	222.2	437.8	437.8	437.8

Notes: The table reports instrumental variable estimates of specification (6) for outcome variables indicated in column headers. Prior beliefs (1<sup>st</sup> and 2<sup>nd</sup> moments) are included but not reported. The first stage regressions are given by specifications (4') and (4''). Robust standard errors are reported in parentheses.

Table 6. Effects of Uncertainty on Firm Decisions relative to Plans, control for other expectation.

	Change relative to plan						
	Price	Employment	Capital stock	Wages	Advert. budget	R&D budget	Profit margin
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Posterior mean (GDP)	-0.052 (0.018)	-0.080 (0.107)	-0.024 (0.016)	-0.007 (0.008)	0.050 (0.023)	0.019 (0.009)	-0.064 (0.018)
Posterior uncertainty (GDP)	-0.109 (0.011)	-0.628 (0.066)	-0.084 (0.010)	0.002 (0.004)	0.078 (0.015)	0.000 (0.004)	0.016 (0.007)
Posterior mean (Sales)	0.015 (0.034)	-0.301 (0.212)	0.036 (0.027)	-0.005 (0.010)	-0.040 (0.045)	0.018 (0.018)	0.005 (0.024)
Posterior uncertainty (Sales)	0.004 (0.014)	0.050 (0.079)	0.014 (0.009)	-0.009 (0.006)	-0.001 (0.019)	-0.004 (0.006)	-0.008 (0.017)
Posterior mean (Inflation)	0.010 (0.030)	-0.008 (0.158)	-0.009 (0.024)	0.020 (0.015)	0.165 (0.047)	0.013 (0.012)	-0.027 (0.019)
Posterior uncertainty (Inflation)	-0.001 (0.014)	0.099 (0.081)	0.021 (0.012)	-0.006 (0.005)	-0.020 (0.025)	-0.012 (0.007)	0.002 (0.010)
Observations	2,020	2,020	2,020	2,020	2,020	2,020	2,020
1 <sup>st</sup> stage F stat: post. mean	375.8	375.8	375.8	375.8	375.8	375.8	375.8
1 <sup>st</sup> stage F stat: post. var	70.29	70.29	70.29	70.29	70.29	70.29	70.29

Notes: The table reports instrumental variable estimates of specification (7) for outcome variables indicated in column headers. Prior beliefs (1<sup>st</sup> and 2<sup>nd</sup> moments) are included but not reported. The first stage regressions are given by specifications (8') and (8''). Robust standard errors are reported in parentheses.

*Table 7. The Hypothetical Effects of Uncertainty on Firms' Decisions.*

Outcome	increase	decrease	p-val(equality)
	(1)	(2)	(3)
To hire more employees	-1.29 (0.02)	1.71 (0.01)	0.00
To raise my price(s)	-1.23 (0.02)	1.67 (0.01)	0.00
To purchase more machinery/physical equipment	-1.32 (0.03)	1.64 (0.02)	0.00
To open/invest in new facilities	-1.28 (0.02)	1.70 (0.01)	0.00
To increase average wages	-0.59 (0.02)	0.62 (0.02)	0.25
To open new export markets	-0.30 (0.03)	0.24 (0.03)	0.12
To apply for new loans	-0.62 (0.02)	0.62 (0.02)	0.93
To increase cash reserves	1.23 (0.02)	-1.66 (0.02)	0.00
To introduce new products/services	-1.11 (0.02)	1.62 (0.02)	0.00
To make plans for ten or more years from now	-1.69 (0.02)	1.67 (0.01)	0.57
To do more advertising	1.60 (0.02)	-1.64 (0.02)	0.09
To engage in more R&D	-1.48 (0.02)	1.47 (0.02)	0.65
To see my operating margins increase	-1.73 (0.01)	1.67 (0.01)	0.00

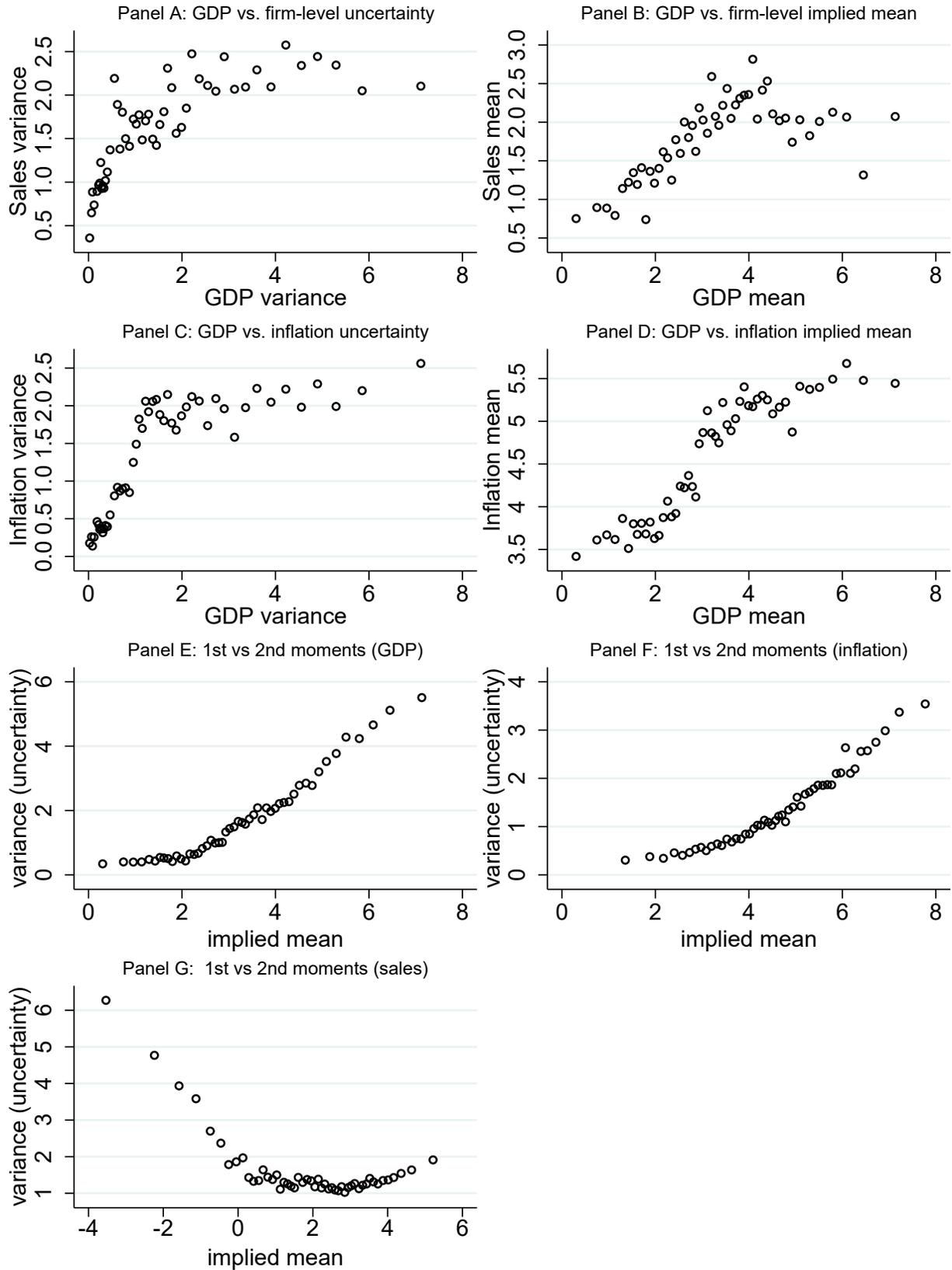
Notes: The table reports average changes in self-reported changes in probability of a given action in response to a hypothetical change in uncertainty. Firms' answers to each category are on a scale of -2 to 2, with -2 corresponding to "much less likely", -1 to "somewhat less likely", 0 to "neither more nor less likely", 1 to "somewhat more likely", and 2 to "much more likely" with increments of 1 in between for each categorical answer. Robust standard errors are reported in parentheses. Column (3) report p-value for the equality of average responses reported in columns (1) and (2).

Table 8. Heterogeneous Effects of Uncertainty on Prices and Employment.

Decomposition	Effect on Prices	N. of obs.	Effect on Employment	N. of obs.
<i>By industry:</i>				
Manufacturing	-0.09 (0.01)	689	-0.60 (0.07)	689
Services	-0.12 (0.01)	1231	-0.65 (0.06)	1231
<i>By firm size:</i>				
# of workers<10	-0.14 (0.02)	519	-1.34 (0.13)	519
# of workers>=10 & workers<30	-0.10 (0.01)	890	-0.71 (0.06)	890
# of workers>=30	-0.10 (0.01)	610	-0.31 (0.03)	611
<i>By competition:</i>				
Number of competitors = 0	-0.11 (0.01)	408	-0.80 (0.13)	408
Number of competitors >0 & <5	-0.10 (0.01)	669	-0.71 (0.07)	670
Number of competitors >=5	-0.11 (0.01)	942	-0.48 (0.05)	942
<i>By utilization:</i>				
Utilization <0.8	-0.11 (0.03)	237	-0.80 (0.17)	238
Utilization >=0.8 & <=1	-0.10 (0.01)	646	-0.67 (0.09)	646
Utilization >1	-0.08 (0.02)	165	-0.58 (0.14)	165
<i>By total valuation of macroeconomic information:</i>				
Value of macro forecasts <\$335	-0.12 (0.01)	671	-0.57 (0.07)	671
Value of macro forecasts >=\$335 & <\$594	-0.08 (0.01)	674	-0.66 (0.07)	674
Value of macro forecasts >=\$594	-0.11 (0.01)	674	-0.61 (0.08)	675
<i>By COVID19 exposure</i>				
Industries more exposed to Covid	-0.10 (0.01)	1085	-0.65 (0.07)	1085
Industries less exposed to Covid	-0.10 (0.01)	935	-0.57 (0.08)	935
<i>By membership in professional associations:</i>				
Prof. assoc. member: many	-0.11 (0.01)	817	-0.56 (0.07)	817
Prof. assoc. member: one	-0.10 (0.01)	969	-0.65 (0.06)	970
Prof. assoc. member: none	-0.12 (0.02)	233	-0.64 (0.15)	233

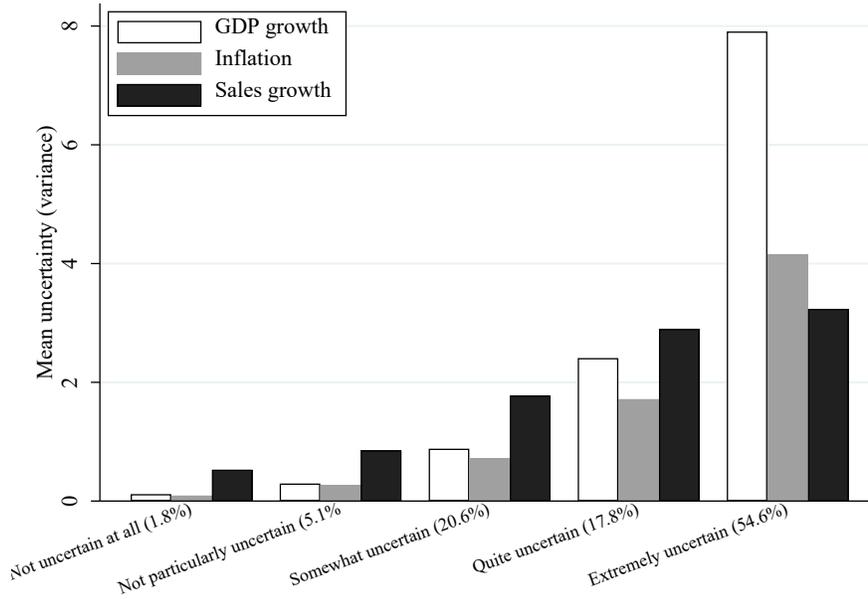
Notes: The table reports instrumental variable estimates of specification (3) for outcome variables indicated in column headers for various subsamples. Prior beliefs (1<sup>st</sup> and 2<sup>nd</sup> moments) are included but not reported. The first stage regressions are given by specifications (4') and (4''). Robust standard errors are reported in parentheses.

Figure 1. First and Second Moments of Expectations.



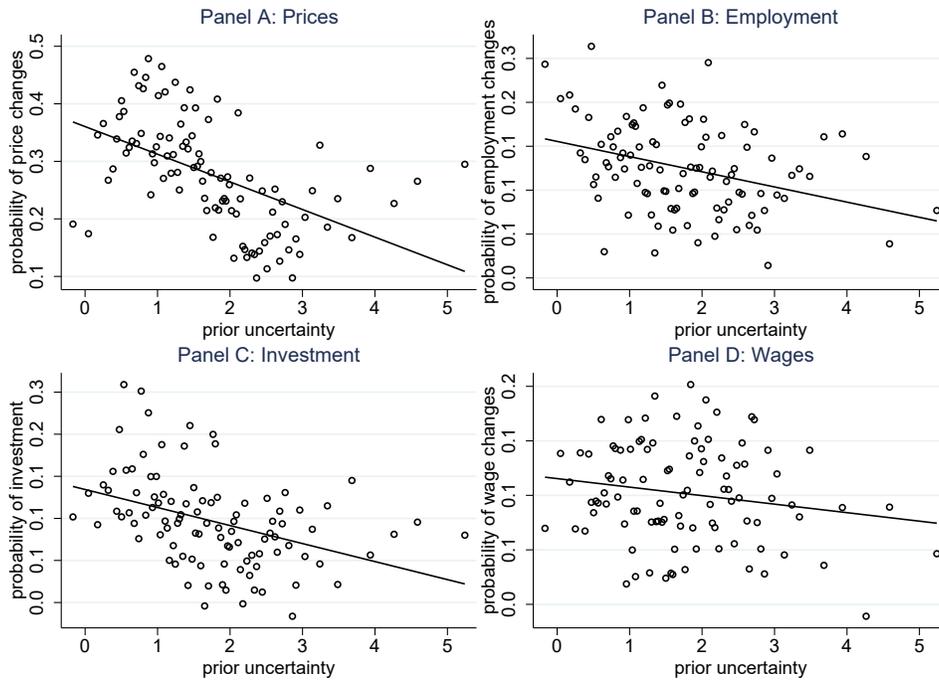
Notes: the figure presents binscatter plots for the 1<sup>st</sup> and 2<sup>nd</sup> moments of pre-treatment expectations.

Figure 2. Qualitative vs Quantitative Uncertainty.



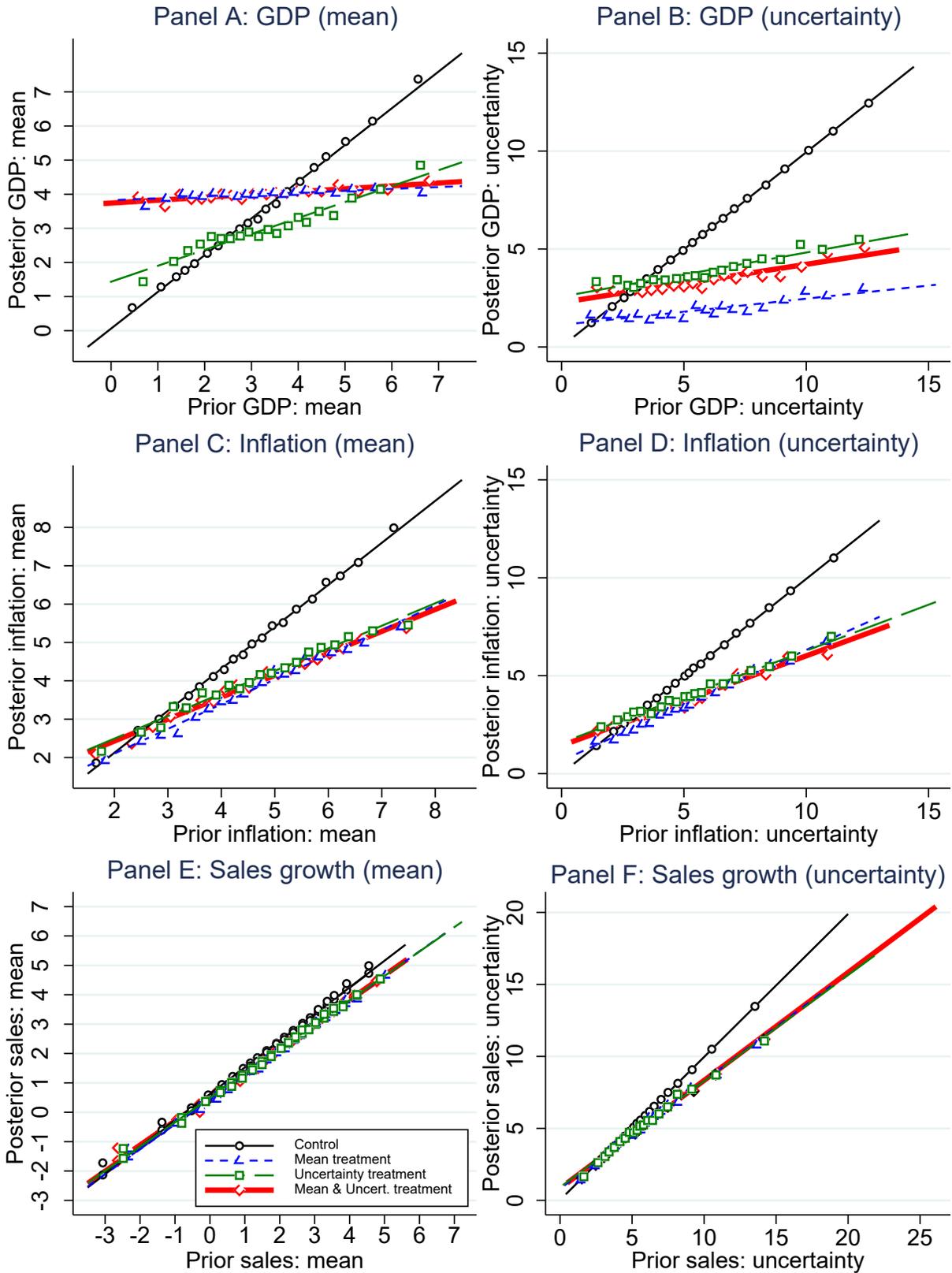
Notes: the figure shows average uncertainty in expectations by qualitative response. All results are for the control group. Uncertainty is measured using the question as in Altig et al. (2022). The shares of responses for each qualitative response are reported in parentheses.

Figure 3. Uncertainty and Bands of Inaction.



Notes: Each panel plots binscatters of firms' macroeconomic uncertainty (x-axis) versus the fraction of firms in each bin reporting that they expect to change prices (Panel A), employment (Panel B), investment (Panel C) or wages (panel D) over the next 6 months after orthogonalizing with respect to firm demographics and their expectations for the level of GDP growth.

Figure 4. Effects of Information Treatments on Expectations.



Notes: the figures show binscatter plots for posterior and prior beliefs by treatment group. The second moment is measured as a range (max-min). Posterior beliefs are measured immediately after the treatment.